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2024 - A year of transition

Strategic partnership **New CEO** Initiating change Customer Operational centricity excellence Pridok CPS Concept **Portfolio** in France expansion AmbulApps

Cloud products with the highest security standards

IT & data security

Innovative

strength

C5 attestation

Data and Al based solutions

CGM ONE Al supported phone assistant Web and cloud based systems

CGM STELLA rethinking pharmacies' workflow



Our purpose remains unchanged

"Nobody should suffer or die because at some point medical information was missing."

Frank Gotthardt, Founder CompuGroup Medical



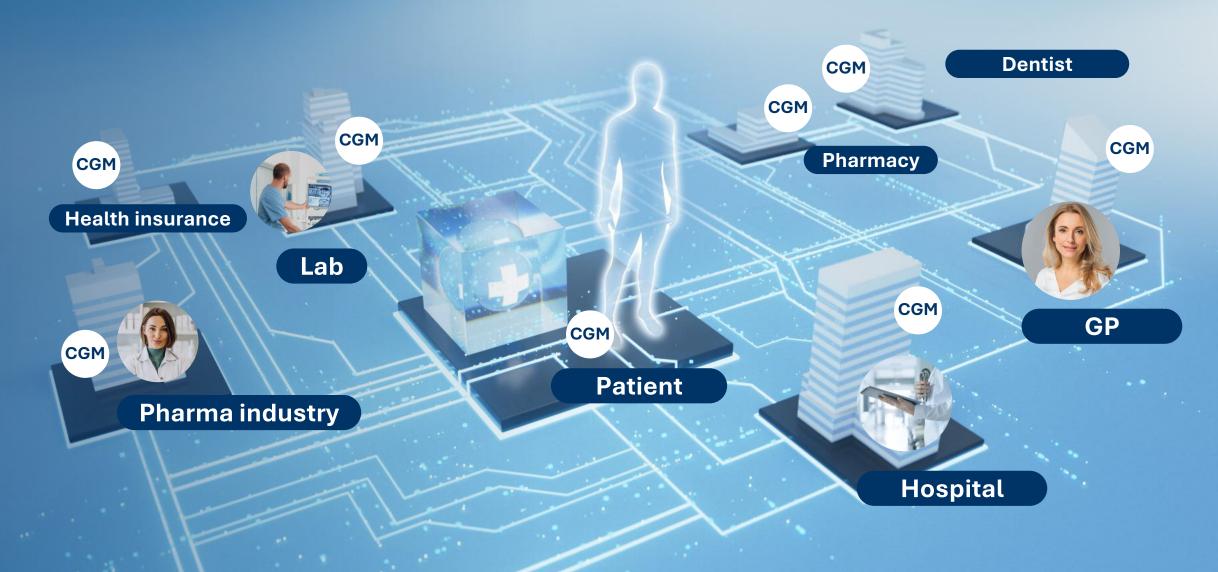
Adding a new dimension to healthcare...

Building on CGMs powerful platform strategy

Comprehensive AI support for all Al & Big Data integration Adding a new sectors, i.e. phone, documentation, Transform healthcare by improving diagnosis & treatment while enhancing efficiency Change the dimension to healthcare analysis assistance. world GHG Praxisdienst ::docmetric **ARIA Healthcare management** Enable sophisticated INSIGHT HEALTH Data-driven decision support improves patient outcomes & reduces costs intermedix healthcare steering Conquer the **Connected products** m.Doc Synchronizing CLICK-\DOC market Enhance patient journey based on strong doctor-patient relationships healthcare pridak **CGM MEDISTAR CGM MEDICO** Extensive hybrid G2 & G3 suite Unparalleled Unique access to HCPs and trusted relationships drive sustainable growth **CGM STELLA HELLODOC** • **CGM APRIMA Excite our HCP** footprint customers



...for the benefit of our unique customer base

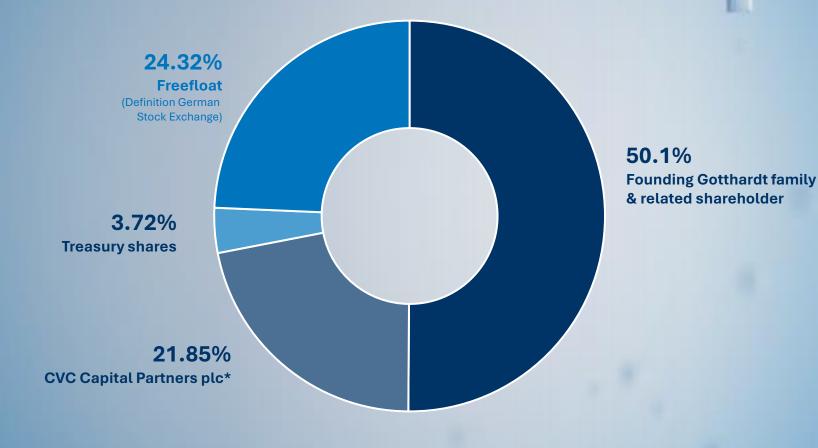


CVC - anchor investor & strategic partner





Shareholder structure post tender offer





FY/24 Investor & Analyst Call

Financial performance in FY 2024













FY

€1,154m (-3%/-2% org.)

€854m (74%, +5ppt)

€225m (-15% yoy) €66m (PY: €113m) €1.27 (PY: €2.06) €0.05* (PY: €1.00)

Revenues

Recurring revenue (share)

EBITDA adjusted

FCF

EPS adjusted

Dividend

Revised guidance (July 2024)

-2% - 0%

65-70%

€220m – €250m

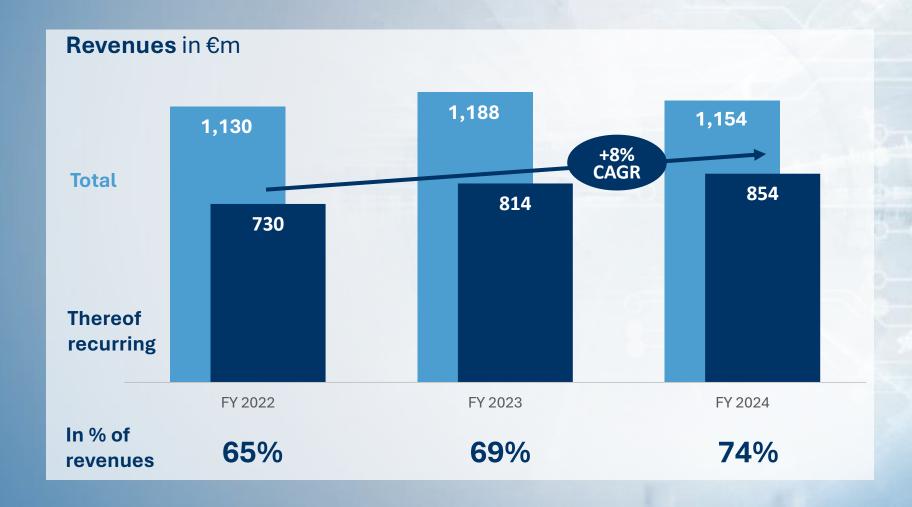


€40m – €60m

€1.55 – €1.95

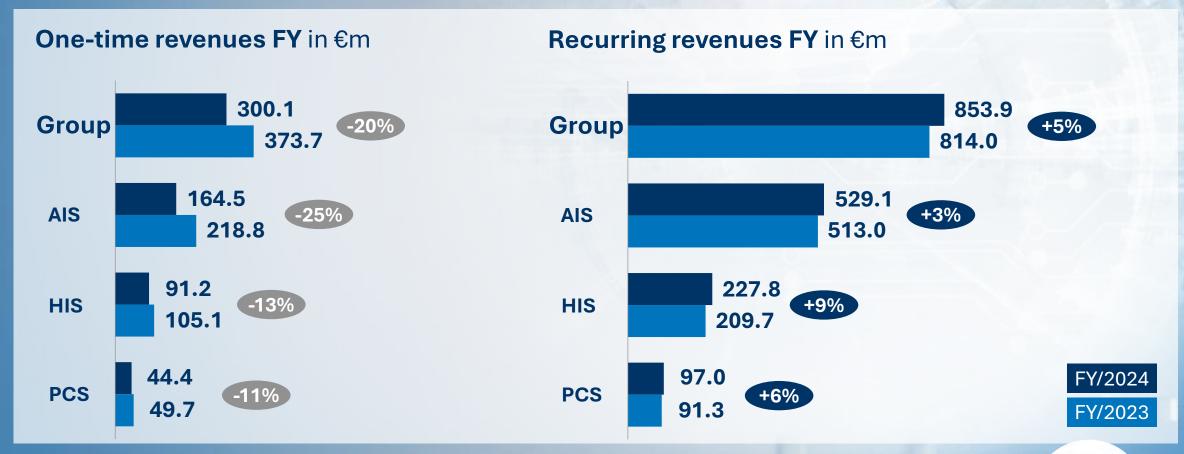


Continued growth in recurring revenues



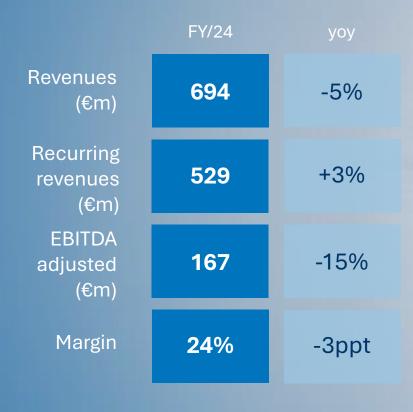


Revenue decline attributable to one-offs, continued growth in recurring revenues





Ambulatory segment impacted by one-time revenue decline

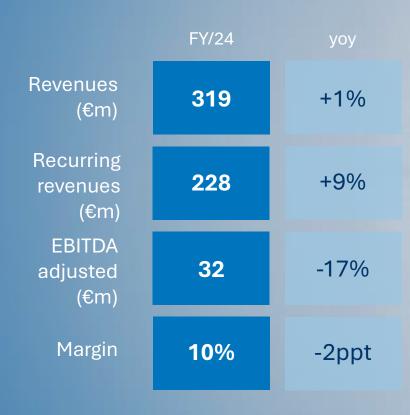


FY/24 yoy

- Revenue decline in FY/24 due to decline in oneoff revenues
- One-off revenues down by 25%, mainly due to higher one-offs in TI in 2023
- Recurring revenues up by 3% with recurring revenue share at 76%
- Adjusted EBITDA below last year's level due to continued investments in innovative solutions



Hospital segment with strong prior year one-offs

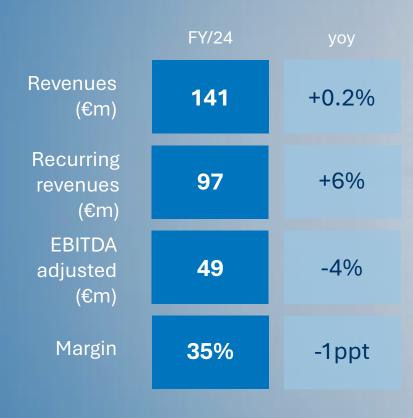


FY/24 yoy

- Revenues +1% due increase of recurring revenues
- One-off revenues down by 13% due to project rollouts in Germany & Switzerland in 2023
- Recurring revenue up by 9% with recurring revenue share at 71%
- Adjusted EBITDA margin below prior year's level due to investments into large projects and G3 technology



Pharmacy segment with continued high profitability

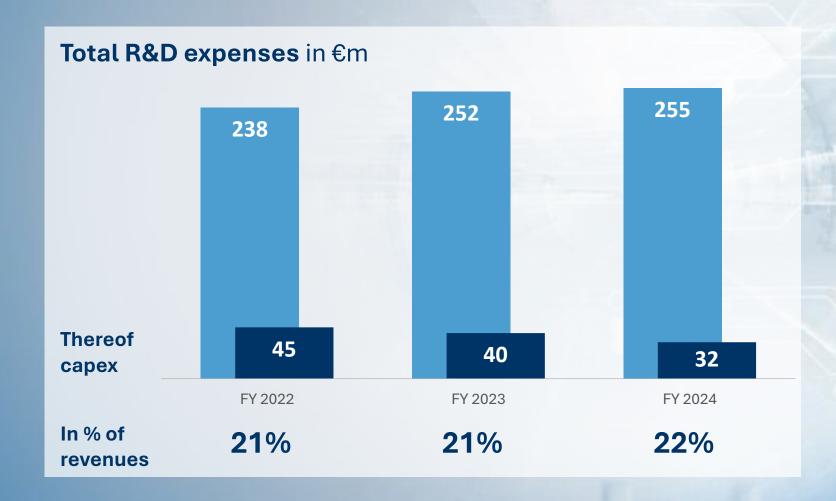


FY/24 yoy

- Revenue stable with increase in recurring revenues offsetting decline in one-off revenues
- One-off revenues down by 11%, due to strong hardware sales in 2023
- Recurring revenues up by 6% with recurring revenue share at 69%
- Excellent adjusted EBITDA margin, slightly below the prior year due to R&D grants in 2023



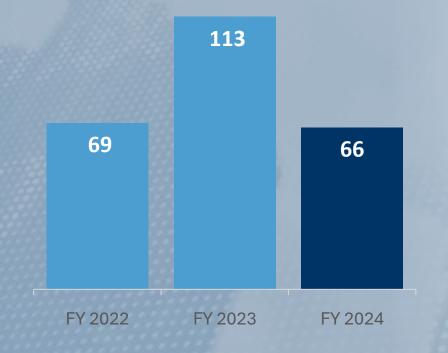
Continued high R&D intensity





€66m free cash flow in FY 2024

Free cash flow in €m



FY/24 free cash flow impacted by

Revenue development, restructuring payout and tax payments

Improvement of working capital management

Focus on cash conversion ratio Optimization of DPO and DSO

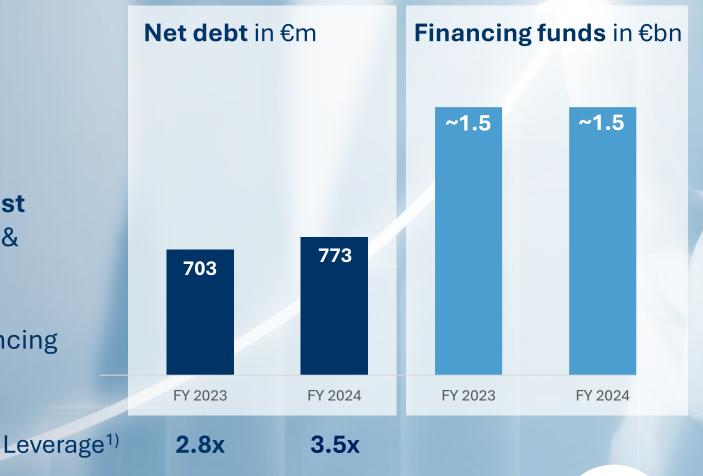
Enhancing FCF profile regardless of M&A activities



Leverage remains above 3x

Financing funds secured long-term at attractive conditions

- Financing secured until 2028
- >80% of net debt protected against interest hike with derivatives (cap & swap)
- Focus on deleveraging while balancing shareholder return (buyback & dividend)



¹⁾ Leverage = Net debt (liabilities to banks and financial liabilities (incl. leasing liabilities according to IFRS 16) ./. cash and cash equivalents (with the exception of accounts under third-party management)) / EBITDA (LTM) adjusted for restructuring expenses plus pro rata EBITDA of newly acquired companies



Guidance 2025

Guidance 2025

Group revenues - organic development

low to mid-single digit growth yoy

Recurring revenues

slight revenue growth yoy

Adj. EBITDA

slight increase yoy

Segment revenues

at least slight organic revenue growth yoy per segment





Adjustment principles for EBITDA and EPS (since January 2020)

- M&A/Transactions (for M&A since Jan 2020 and >€50m transaction volume)
 - Financial impact from major acquisitions & divestitures of legal entities and/or essential PPE/material assets
 - Amortization/depreciation as well as write-up of investments
 - M&A transaction costs
 - Effects from purchase price allocations
- Share-based option programs
 - Accounting impacts of share-based option programs for managing directors
- Restructuring expenses
- Tax impacts on above mentioned adjustment effects
- Other non-operative, extraordinary or prior period one-time effects



FY/2024 Net income adjustments

€m	FY/24	FY/23
EBITDA adjusted	224.6	264.7
Depreciation & amortization (incl. PPA)	-111.6	-115.8
PPA effects on depreciation & amortization (for M&A since Jan 1, 2020 & >50m transaction volume)	26.1	24.9
Other non-operative, extraordinary or prior period one-time effects	1.9	11.5
EBIT adjusted	140.9	185.3
Financial result	-37.6	-28.5
Income taxes	-35.9	-48.0
Net income adjusted	67.3	108.8
EPS adjusted, diluted (€)	1.27	2.06
Depreciation & amortization of PPA (for M&A since Jan 1, 2020 & >50m transaction volume)	-26.1	-24.9
M&A related adjustments	0.0	-3.5
Share-based option programs	-0.6	7.0
Restructuring expenses	-1.4	-26.0
Other non-operative, extraordinary or prior period one-time effects*	-13.3	-36.7
Taxes attributable to these effects	8.8	22.2
Net income	34.8	46.9



FY/2024 EBITDA bridges to adjusted EBITDA (non-IFRS) and EBIT

€m	FY/24	FY/23
EBITDA reported	218.7	229.8
M&A transactions	0.0	3.5
Share-based option programs	0.6	-7.0
Restructuring expenses	1.4	26.0
Other non-operative, extraordinary or prior period one-time effects	3.8	12.4
EBITDA adjusted	224.6	264.7
€m	FY/24	FY/23
EBITDA reported	218.7	229.8
Depreciation & amortization (ex PPA)	-67.4	-72.3
PPA effects on depreciation & amortization	-44.2	-43.5
Thereof PPA adjustments (for M&A since Jan 1, 2020 & >50m transaction volume)	-26.1	-24.9
EBIT reported	107.1	114.0



FY/2024 P&L Group

€m	FY/24	FY/23
Revenues	1,154.0	1,187.7
Capitalized own services / other operating income	61.2	69.0
Expenses for goods & services purchased	-220.6	-222.7
Personnel expenses	-563.7	-590.4
Other operating expenses	-212.2	-213.8
EBITDA reported	218.7	229.8
Depreciation & amortization	-111.6	-115.8
EBIT	107.1	114.0
Financial result	-45.2	-41.3
EBT	61.9	72.7
Income taxes	-27.1	-25.8
Net income	34.8	46.9
Non-controlling interest	0.2	1.0
EPS reported, diluted (€)	0.67	0.88



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