

CompuGroup Medical SE & Co. KGaA

Contact for media representatives:

Alexander Rackwitz

Senior Communications Manager M: +49 151 292 818 40

E-mail: alexander.rackwitz@cgm.com

Web: www.cgm.com

Social media: Visit us on Facebook, X, LinkedIn and XING

Press release, July 17, 2024

Contact for analysts and investors:

Claudia Thomé

Senior Vice President Corporate Communications & Investor Relations M: +49 160 3630362

E-mail: claudia.thome@cgm.com

100 million e-prescriptions issued in CGM's German practice software systems

Koblenz - 100 million e-prescriptions have been issued in the German ambulatory information systems supplied by CompuGroup Medical (CGM). CGM is thus the first practice software provider to exceed this mark. More than 32 percent of all e-prescriptions generated in German medical practices are processed via CGM's systems.

"100 million e-prescriptions via CGM systems speaks for itself: CGM processes by far the highest number of e-prescriptions in Germany in its ambulatory information systems. We thus guarantee the practical usability of a central application in the digitized healthcare system. This corresponds to our core understanding as a reliable partner at the side of doctors and their practice teams", says Dr. Ulrich Thomé, Managing Director Ambulatory Information Systems DACH at CGM.

"In recent months, CGM has also significantly optimized the availability of service and support for its ambulatory information systems in Germany. 80 percent of our customers



receive qualified support on the phone in less than 30 seconds", Dr. Thomé continues. CGM also offers free training courses for doctors, medical assistants (German acronym: MFA) and trainees, which are in great demand. At the so-called MFA Days, CGM provided 1,200 participants with in-depth knowledge about the practice software and presented new functions in four half-day training sessions.

e-prescription has become the standard in Germany: According to gematik, a total of over 280 million e-prescriptions have now been redeemed. At peak times, up to 2.4 million digital prescriptions are issued every day, according to gematik. More than 84,000 medical facilities issue e-prescriptions and over 17,000 pharmacies redeem e-prescriptions.

About CompuGroup Medical SE & Co. KGaA

CompuGroup Medical is one of the leading e-health companies in the world. With a revenue base of EUR 1.19 billion in 2023, its software products are designed to support all medical and organizational activities in doctors' offices, pharmacies, laboratories, hospitals and social welfare institutions. Its information services for all parties involved in the healthcare system and its web-based personal health records contribute towards safer and more efficient healthcare. The basis of CompuGroup Medical's services is its unique customer base, including doctors, dentists, pharmacists and other healthcare professionals in inpatient and outpatient facilities, as well as insurance and pharmaceutical companies. CompuGroup Medical has offices in 19 countries and offers its solutions in 60 countries worldwide. Around 9,000 highly qualified employees support customers with innovative solutions for the steadily growing demands of the healthcare system.