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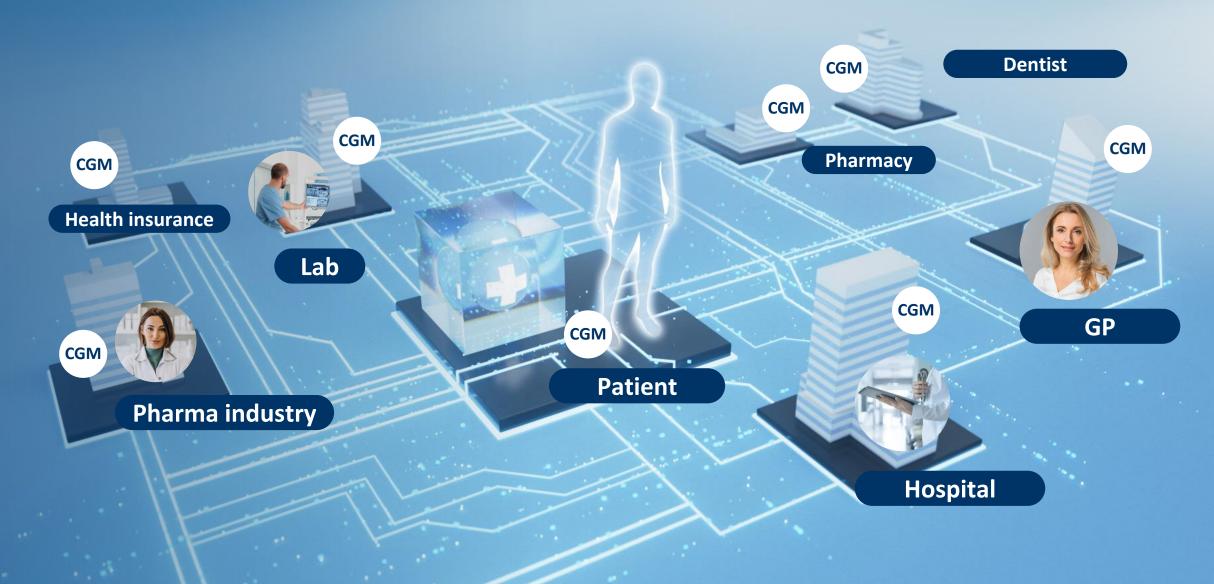


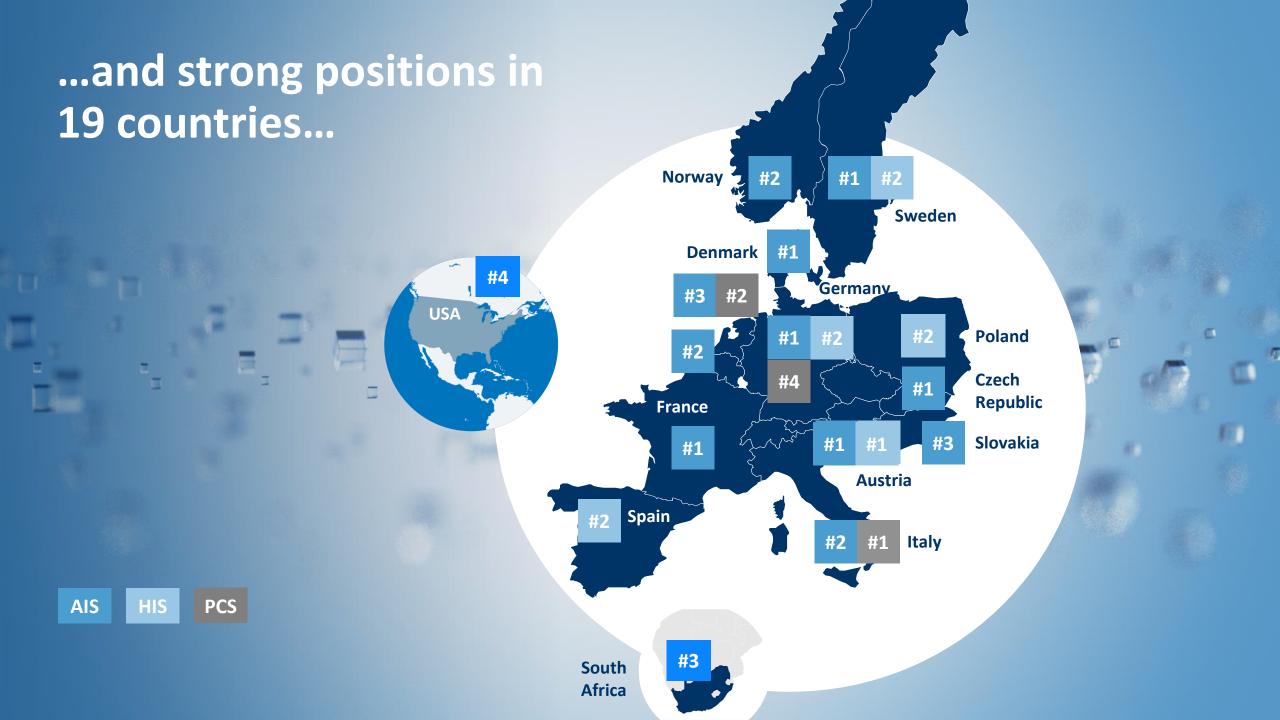
Q3 – setting the scene for a successful future

Web and Boosting **New CEO Driving** cloud based innovation Data and **Innovative** systems change Al based strength quickly solutions Operational Customer excellence centricity Driving Efficiency in Strong growth and processes prior year innovation Recurring one-offs revenue growth **Profitability** Revenues almost Increased stable High R&D Loyal Delay in revenue expenses customer larger per employee base projects



With our unique customer base in healthcare...





...our purpose remained unchanged

"Nobody should suffer or die because at some point medical information was missing."

Frank Gotthardt, Founder CompuGroup Medical



CGM's new CEO with unique sector expertise

 Medical doctor with PhD at the Max Planck Institute for medical research and at the Imperial College in London

 Doctor at University Clinic Heidelberg for 13 years, most recently as managing senior physician

Founder, director and board member of Mediteo,
 Gotthardt Healthgroup and XLHealth

Member of supervising bodies of CGM since 2003

SVP & Chief Medical Officer at CGM 2023 & 2024

CEO of CGM since September 2024



Management team with excellent long-term experience in healthcare





Daniela Hommel

Chief Financial Officer (CFO)

26 years



Emanuele Mugnani

Managing Director Ambulatory Information Systems Europe



Managing Director Inpatient and Social Care

Hannes Reichl

26 years



Dr. Ulrich Thomé

Managing Director Ambulatory Information Systems DACH



Full focus and all hands on deck for 3 priorities

Operational excellence



Improve organization & core processes

Synchronizing our great products



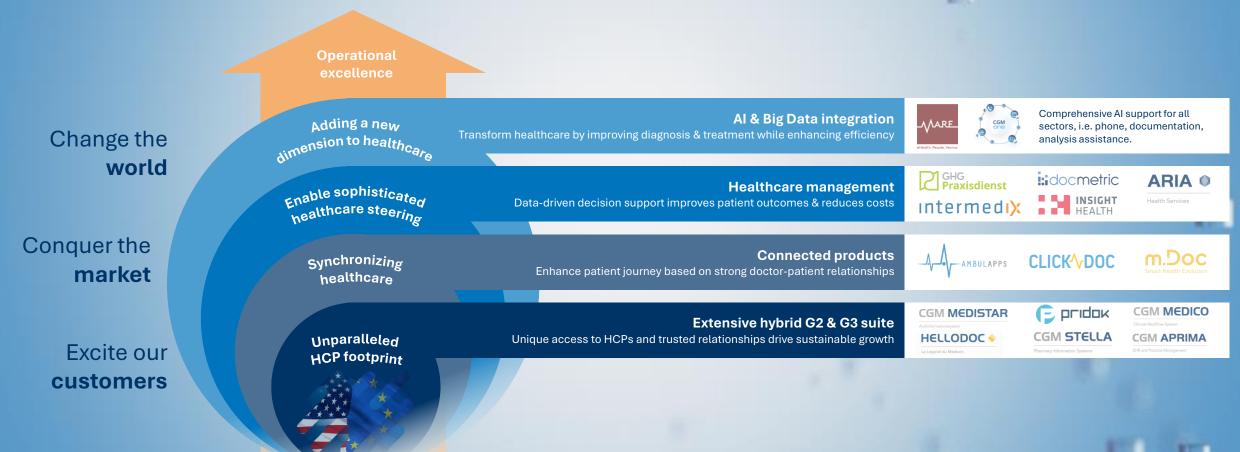
Innovative co-pilot functions





Adding a new dimension to healthcare

Building on CGMs powerful platform strategy





Leaving no stone unturned to achieve progress



Best-in-class R&D to develop cutting-edge technology



Improving sales and key account management



Strengthening service & support functions



Continued investment into internal IT-systems and focus on IT security



Enhancing controlling and accounting for superior strategic decision support and performance management



Focus on recruiting and performance processes



First milestones on the new path



Change is happening quickly with initial, feasible progress

1

Product innovation

- Fully cloud and web-based solutions
- Al supported co-pilot modules

2

Service & Support

- Improved response time
- Optimization of processes

3

Human Resources

- Funnel of applications already improving
- Higher quality of profiles





CGM ONE Al supported phone assistant



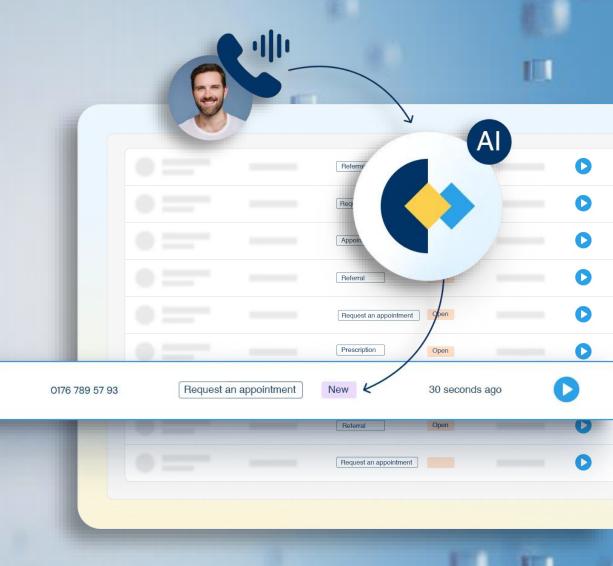
cgmone

Martin Schmied

14.04.1992

 Calls are reliably accepted, forwarded, bundled and sorted

- Saves time for practices
- Available for calls 24/7
- Compatible with all practice management systems (CGM and other)



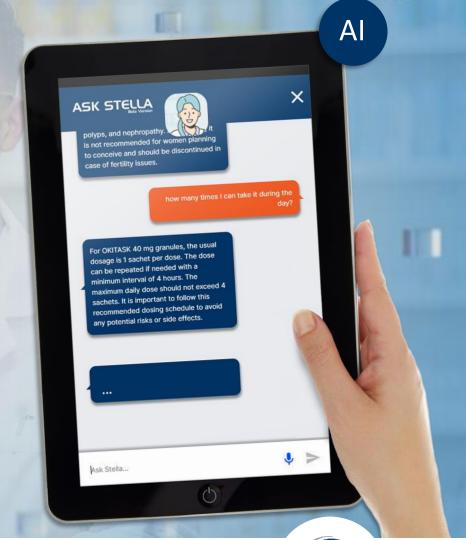


CGM Stella – rethinking pharmacies' workflow

CGM STELLA

Pharmacy Information Systems

- Cloud native architecture
- User centric development
- Enabling reorganization of pharmacies' workflow
- Includes AI based ASK STELLA, assisting pharmacists efficiently and accurately





Financial performance in Q3 2024













Q3 €283m (-0.8% yoy) €213m (+6%) €55m (-12% yoy) 19% (-3ppt)

(PY: €8m)

€17m

€0.35 (PY: €0.43)

Revenues

Recurring revenues

EBITDA adjusted

Margin

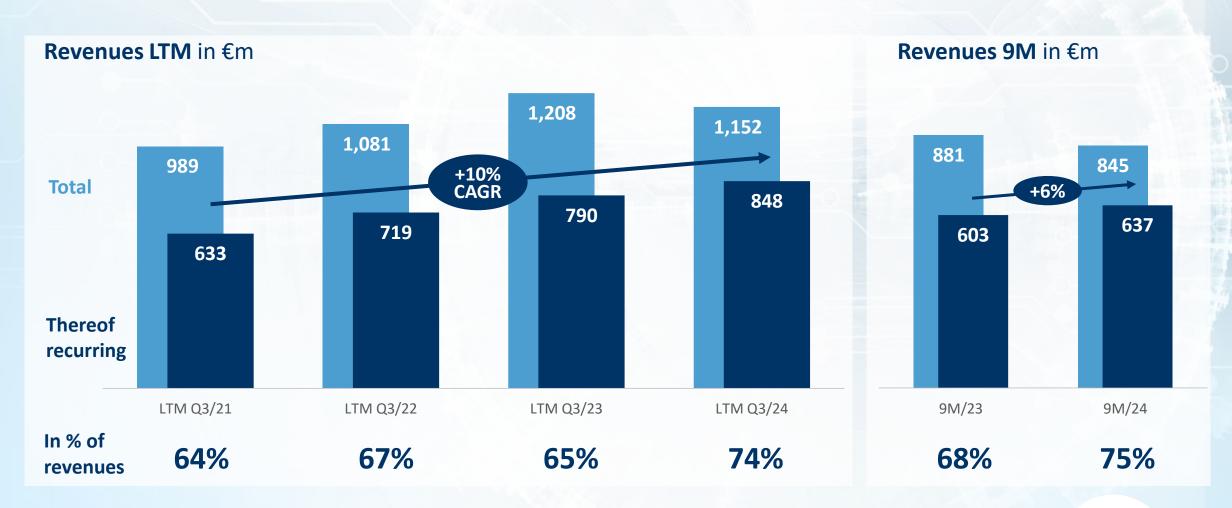
FCF

EPS

adjusted



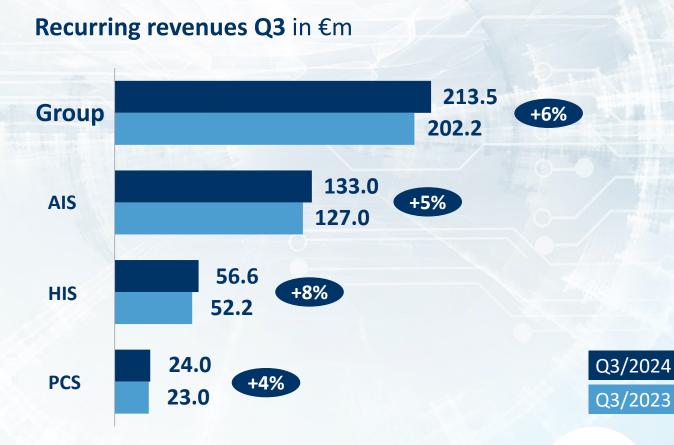
Continued growth in recurring revenues





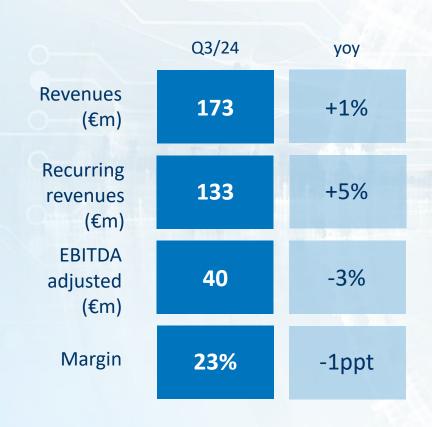
Revenue decline attributable to one-offs, continued growth in recurring revenues







Ambulatory segment with slight revenue growth

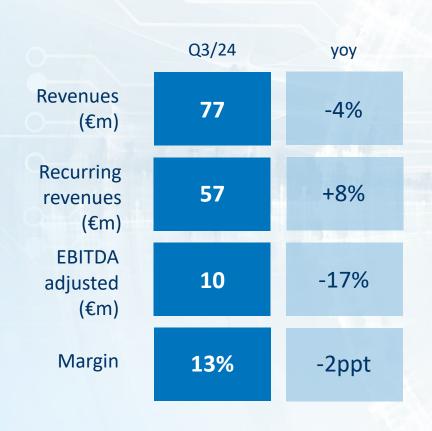


Q3/24 yoy

- Slight revenue growth in Q3/24 against strong prior-year one-off revenues especially in dental and US business
- Recurring revenue share at 77%, up by 3ppt
- Adjusted EBITDA slightly below last year's level



Hospital segment with strong prior year one-offs

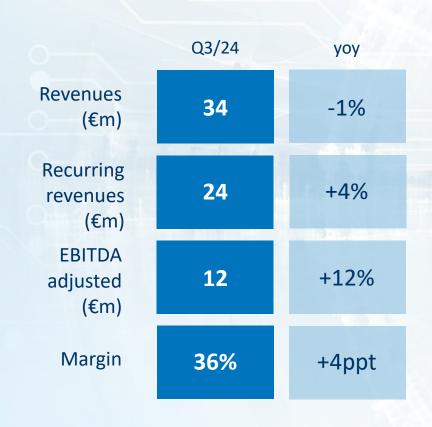


Q3/24 yoy

- Revenues -4% due to strong one-offs in Q3/23 from project rollouts in Germany, Switzerland and Poland as well as regulatory initiatives in rehab clinics last year
- Recurring revenue share at 74%, up by 8ppt
- Adjusted EBITDA margin below prior year's level due to large projects



Pharmacy segment with excellent margin



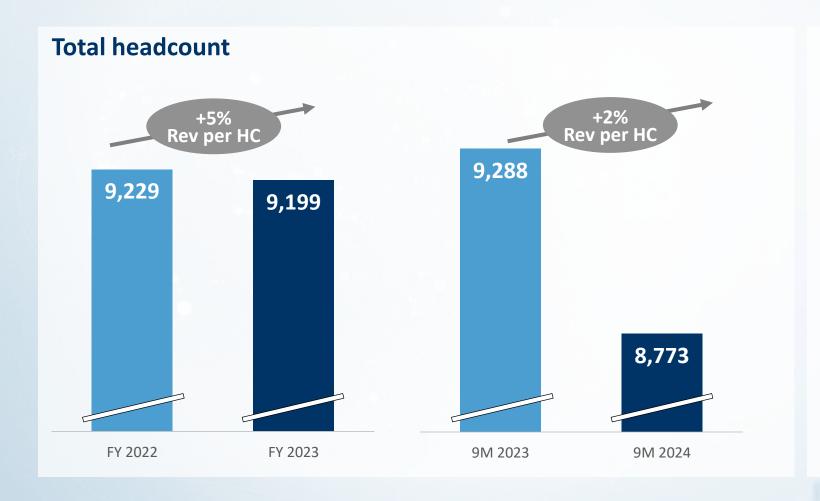
Q3/24 yoy

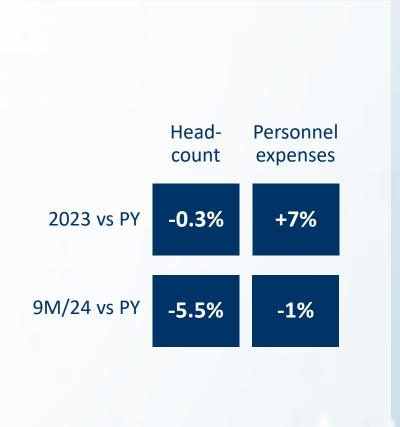
- Revenue decline of 1% due to strong prior year oneoff revenues in Italy
- Recurring revenue share at 70%, up by 3ppt
- **Excellent adjusted EBITDA margin** due to efficient cost management in Germany



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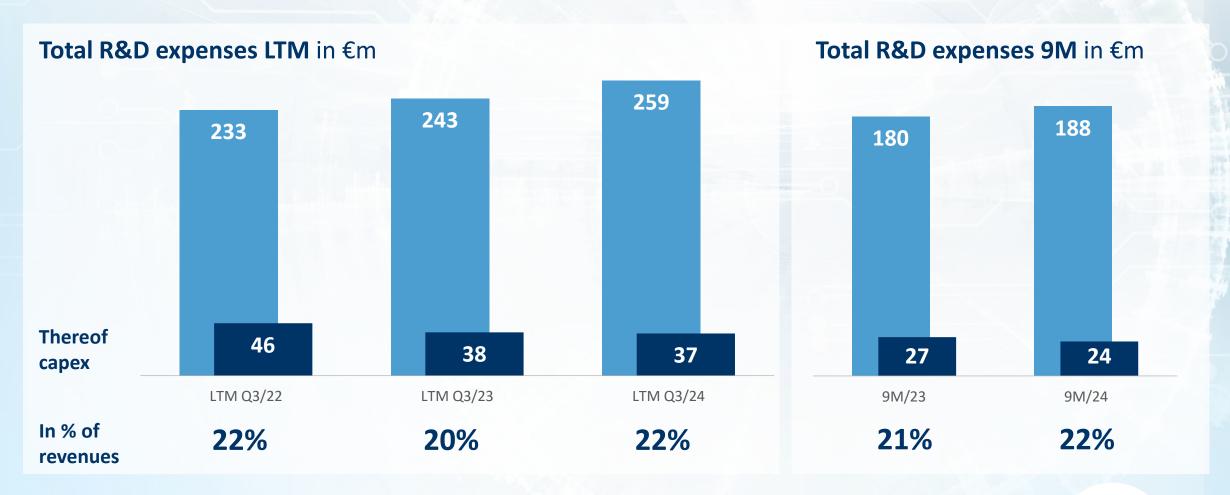
Increased revenue per employee







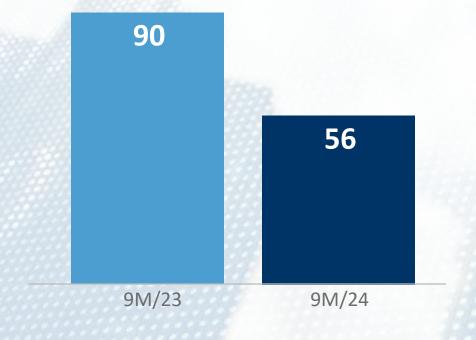
Continued high R&D intensity





€56m free cash flow after nine months in 2024

Free cash flow in €m



9M/24 free cash flow impacted by

Revenue development, restructuring payout and tax payments

Improvement of working capital management

Focus on cash conversion ratio Optimization of DPO and DSO

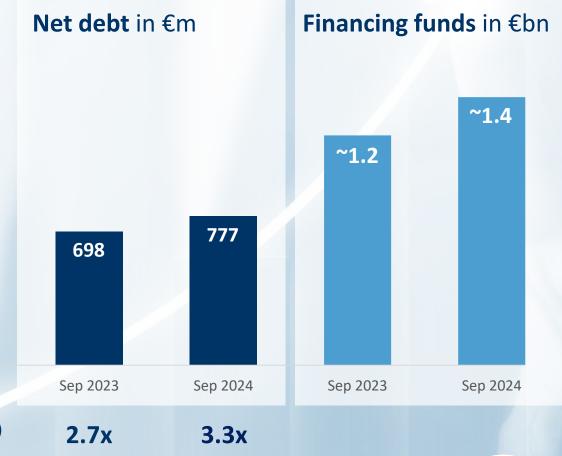
-> Enhancing FCF profile regardless of M&A activities



Leverage remains above 3x

Financing funds secured long-term at attractive conditions

- Financing secured until 2030
- >80% of net debt protected against **interest hike** with derivatives (cap & swap)
- Focus on **deleveraging** while balancing shareholder return (buyback & dividend)



Leverage¹⁾

¹⁾ Leverage = Net debt (liabilities to banks and financial liabilities (incl. leasing liabilities according to IFRS 16) ./. cash and cash equivalents (with the exception of accounts under third-party management)) / EBITDA (LTM) adjusted for restructuring expenses plus pro rata EBITDA of newly acquired companies



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Guidance 2024

in €m	February 2024	Revised July 2024
Organic growth yoy	4% - 6%	-2% - 0%
Adj. EBITDA*	270 - 310	220 - 250
Recurring revenue share	65% - 70%	65% - 70%
Adj. EPS*	~+10% yoy	€1.55 - €1.95
FCF*	70 - 100	40 - 60



Next events 2025







Segment guidance 2024 - Organic growth

	January 2024	Revised July 2024
AIS	low to mid-single digit %	minus low to mid-single digit %
HIS	mid to high-single digit %	low to mid-single digit %
PCS	low to mid-single digit %	low to mid-single digit %



Adjustment principles for EBITDA and EPS (since January 2020)

- M&A/Transactions (for M&A since Jan 2020 and >€50m transaction volume)
 - Financial impact from major acquisitions & divestitures of legal entities and/or essential PPE/material assets
 - Amortization/depreciation as well as write-up of investments
 - M&A transaction costs
 - Effects from purchase price allocations
- Share-based option programs
 - Accounting impacts of share-based option programs for managing directors
- Restructuring expenses
- Tax impacts on above mentioned adjustment effects
- Other non-operative, extraordinary or prior period one-time effects



Q3/2024 Net income adjustments

€m	Q3/24	Q3/23
EBITDA adjusted	54.9	62.1
Depreciation & amortization (incl. PPA)	-27.3	-26.8
PPA effects on depreciation & amortization (for M&A since Jan 1, 2020 & >50m transaction volume)	6.4	6.3
Other non-operative, extraordinary or prior period one-time effects	0.0	0.0
EBIT adjusted	34.0	41.6
Financial result	-8.6	-8.1
Income taxes	-7.0	-10.1
Net income adjusted	18.4	23.4
EPS adjusted, diluted (€)	0.35	0.43
Depreciation & amortization of PPA (for M&A since Jan 1, 2020 & >50m transaction volume)	-6.4	-6.3
M&A related adjustments	0.1	-0.5
Share-based option programs	0.7	1.0
Restructuring expenses	0.6	0.0
Other non-operative, extraordinary or prior period one-time effects*	-8.1	-2.8
Taxes attributable to these effects	3.3	2.0
Net income	8.6	16.8

Q3/2024 EBITDA bridges to adjusted EBITDA (non-IFRS) and EBIT

€m	Q3/24	Q3/23
EBITDA reported	54.1	58.4
M&A transactions	-0.1	0.5
Share-based option programs	-0.7	-1.0
Restructuring expenses	-0.6	0.0
Other non-operative, extraordinary or prior period one-time effects	2.3	4.2
EBITDA adjusted	54.9	62.1
€m	Q3/24	Q3/23
EBITDA reported	54.1	58.4
Depreciation & amortization (ex PPA)	-16.2	-16.1
PPA effects on depreciation & amortization	-11.1	-10.7
Thereof PPA adjustments (for M&A since Jan 1, 2020 & >50m transaction volume)	-6.4	-6.3
EBIT reported	26.8	31.6



Q3/2024 P&L Group

€m	Q3/24	Q3/23
Revenues	283.4	285.7
Capitalized own services / other operating income	15.0	12.7
Expenses for goods & services purchased	-52.6	-53.0
Personnel expenses	-139.9	-139.4
Other operating expenses	-51.8	-47.6
EBITDA reported	54.1	58.4
Depreciation & amortization	-27.3	-26.8
EBIT	26.8	31.6
Financial result	-14.5	-6.8
EBT	12.3	24.8
Income taxes	-3.7	-8.0
Net income	8.6	16.8
Non-controlling interest	-0.0	0.8
EPS reported, diluted (€)	0.16	0.31



9M/2024 Net income adjustments

€m	9M/24	9M/23
EBITDA adjusted	169.2	195.2
Depreciation & amortization (incl. PPA)	-82.3	-79.2
PPA effects on depreciation & amortization (for M&A since Jan 1, 2020 & >50m transaction volume)	19.2	18.7
Other non-operative, extraordinary or prior period one-time effects	0.0	0.0
EBIT adjusted	106.1	134.7
Financial result	-23.7	-21.8
Income taxes	-22.2	-33.9
Net income adjusted	60.2	79.0
EPS adjusted, diluted (€)	1.16	1.50
Depreciation & amortization of PPA (for M&A since Jan 1, 2020 & >50m transaction volume)	-19.2	-18.7
M&A related adjustments	0.0	-2.9
Share-based option programs	0.0	7.4
Restructuring expenses	1.1	0.0
Other non-operative, extraordinary or prior period one-time effects*	-6.0	-7.3
Taxes attributable to these effects	4.7	4.9
Net income	40.8	62.4

9M/2024 EBITDA bridges to adjusted EBITDA (non-IFRS) and EBIT

€m	9M/24	9M/23
EBITDA reported	170.0	194.7
M&A transactions	0.0	2.9
Share-based option programs	0.0	-7.4
Restructuring expenses	-1.1	0.0
Other non-operative, extraordinary or prior period one-time effects	0.3	5.0
EBITDA adjusted	169.2	195.2
€m	9M/24	9M/23
EBITDA reported	170.0	194.7
Depreciation & amortization (ex PPA)	-49.3	-46.8
PPA effects on depreciation & amortization	-33.0	-32.4
Thereof PPA adjustments (for M&A since Jan 1, 2020 & >50m transaction volume)	-19.2	-18.7
EBIT reported	87.7	115.5



9M/2024 P&L Group

€m	9M/24	9M/23
Revenues	845.3	880.7
Capitalized own services / other operating income	45.7	46.9
Expenses for goods & services purchased	-158.8	-159.1
Personnel expenses	-417.0	-421.1
Other operating expenses	-145.2	-152.7
EBITDA reported	170.0	194.7
Depreciation & amortization	-82.3	-79.2
EBIT	87.7	115.5
Financial result	-29.4	-24.1
EBT	58.3	91.4
Income taxes	-17.5	-29.0
Net income	40.8	62.4
Non-controlling interest	-0.3	0.5
EPS reported, diluted (€)	0.79	1.18



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