

EHR and Practice Management

Hotfix Guide for HF1522

CGM APRIMA v19.2 December 10, 2024

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Contents

Version	4
CGM APRIMA Installation Manager - Improved Update Process	4
Install the Current Hotfix	
Client	9
Verification of Client and Appserver Version	9
Verification of Installed Hotfix	11
Questions	12
Preliminary Superbills	12
Dragon Configuration	12
Known Issue	14
Enhancements	14
Claim Form Layouts	14
Hx Tab/Problem & Dx Category	15
ERA Rejections Report	16
SSL Certificate	16
Fixed Items	17
New Client/AppServer Fixed Items	17
Weekly Maintenance Fixed Items	19
Fixed Items in Previous Hotfixes Included in this Hotfix	20

Fixed issues are listed at the end of this document.

Version

- Database Version: 19.2.0.978
- Appserver Version: 19.2.2303.1522
- Client UI Version: 19.2.2302.1522
- SQLModule Package Date: 12/4/2024

CGM APRIMA Installation Manager - Improved Update Process

You can use the CGM APRIMA Installation Manager to install the latest hotfix, upgrade to the latest version of CGM APRIMA, apply database maintenance, or install the shared client (used when multiple users share a single PC). Complete the following steps to install the latest hotfix. For more information, see the CGM APRIMA Installation Manager User's Guide.

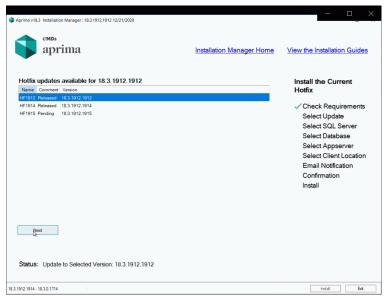
Install the Current Hotfix

Complete the following steps to install the current hotfix.

1. Click the Install the Current Hotfix link. The Check Requirements window appears.

Aprima v18.3 Installation Manager: 18.3.1912.1912 12/21/2020		- 0 ×
aprima	Installation Manager Home	View the Installation Guides
UserName: jewis@POP Server Vame GASQL02 Server Vasion 18.3.1912.1912 Checking the .NET Version. PassedNET Framework Version: 4.8.03761 release: 528049 Checking OS Version. Passed - Microsoft Windows NT 10.0.14393.0 Checking Administrator privleges. Passed - Administrator privleges. Passed - El/Program Files/Microsoft SQL Server/Client SDK/ODI Checking Updates download connection. Passed - Download connection complete.	BC\130ITools\Binn\bcp.exe	Install the Current Hotfix Check Requirements Select Update Select SQL Server Select Database Select Appserver Select Client Location Email Notification Confirmation Install
Next		
Status: System Requirements Complete		
18.3.1912.1914 - 18.3.0.1714		Instal Egt

- 2. If any issues are found with your system requirements, address them before continuing.
- 3. Click the Next button. The Select Update window appears.



4. Select the hotfix you want to install and click the Next button. The Select SQL Server window appears.

Aprima v18.3 Installation Manager : 18.3.1912.1912 12/21/20	120		- • ×
aprima		Installation Manager Home	View the Installation Guides
SQL Server Connection Information			Install the Current Hotfix
2ASOL02 User Name Password	Use Trusted Connection		 Check Requirements Select Update Select SQL Server Select Database Select Appserver Select Client Location Email Notification Confirmation Install
Nes			
Status: Please Select the SQL Server.			
18.3.1912.1914 - 18.3.0.1714			Install Ext

5. Verify that the information is correct and click the Next button. The Select Database window appears.

								_
en en	tallation Manager : 18.3 MDs prima	.1912.1912 12/2	:1/2020	Insta	allation Manager F	Home	View the Installation	Guide
Select Datal Database Name	-	Version	Sequence				Install the Curren Hotfix	nt
PRM	PRM_Common18.1	18.3.0	1714				✓ Check Require ✓ Select Update ✓ Select SQL Ser	
							Select Databası Select Appserv Select Client Lo Email Notificatio Confirmation Install	er ocation
Next Status: PF	RM Selected.						Select Appserv Select Client Lo Email Notificatio Confirmation	er ocatior

6. Select the database where you want to install the hotfix and click the Next button. The Select Appserver window appears.

sprima v18	CMDs	anager : 18.3.1912.1912	12/21/	2020				×
►	aprir	na				<u>lr</u>	nstallation Manager Home	View the Installation Guides
Appser	rver Search P	ath E:\AppServer	sNew					Install the Current Hotfix
	Version 18.3.1912.1912	or Update to version Service Name PRMAppService2520 PRMAppService2525	Port 2520	Job Engine	Status Running Running	Message	Full Path E:AppServersNew/AppServer2520 E:AppServersNew/AppServer2525	 Check Requirements Select Update Select SQL Server Select Database Select Appserver
								Select Client Location Email Notification Confirmation Install
N	lext							
Status	: Appserver	Selected - PRMA	ppSe	ervice2525				
912.1914	- 18.3.0.1714							Install Exit

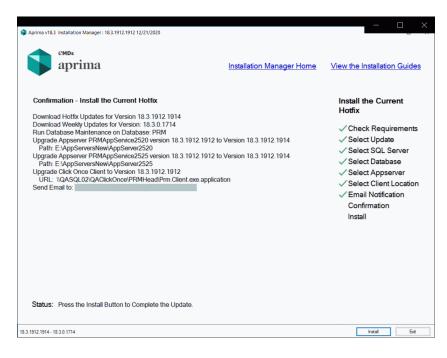
7. In the Appserver Search Path field, browse to and select the folder where the Appservers are located. In the table, select each Appserver to be updated. Click the Next button. The Select Client Location window appears.

Aprima v18.3 Installation Manager: 18.3.1912.1912 12/21/2020		- <u> </u>
aprima	Installation Manager Home	View the Installation Guides
UNC Path for Client application manifest		Install the Current Hotfix
		 Check Requirements Select Update Select SQL Server Select Database Select Appserver Select Client Location Email Notification Confirmation Install
Nest The		
Status: Please Select the Prm.Client.exe application File Location.		
18.3.1912.1914 - 18.3.0.1714		Install Exit

8. Browse to the location of the shared folder where the Click-Once Client is installed and then click the Next button. The Email Notification window appears.

Aprima v18.3 Installation Manager: 18.3.1912.1912 12/21/2020		- <u> </u>
aprima	Installation Manager Home	View the Installation Guides
Email or SMS address to notify when the task is complete - use a comma Here are the email formats for sending an SMS message. 123456789@tht att.net 123456789@tht att.net 123456789@tht att.net 123456789@tht att.net	to separate multiple entries.	Install the Current Hotfix Check Requirements Select Update Select SQL Server Select Appserver Select Client Location Email Notification Confirmation Install
Neg		
Status: Please Enter an Email Address for Notifications.		
18.3.1912.1914 - 18.3.0.1714		Install Ext

9. Enter an email or SMS address to receive an email or SMS message when the process is completed. You also can choose to leave this field blank. Click the Next button. The Confirmation window appears.



- 10. Verify that all items are correct. If any information is incorrect, click the Installation Manager Home link to start the process again. If all information is correct, click the Install button. All previous items selected will be updated.
 - a. Downloading the hotfix and applying of database maintenance:

Aprima v183 Installation Manager: 183.	1912.1912 12/21/2020	Installation Manager Home	View the Installation Guides
Install the Current Hotfix Progress Processing Log Start 9:42:54	Running SQLModule - 263 Scripts. F	Please Wait	Install the Current Hotfix
Available update count: 4 Update is the latest: AppServer.7z Update is the latest: Client.7z Update is the latest: HttpClient.7z Update is the latest: Version txt GetCurrentUpdates complete. 0 items u	accima.com/Undatlest(0) - E:tinstallTestingTRelea Indated vention is 18.3.1912 1914 UnstallTestingTReleand_VensionalAprimaV18.3 m 18.3.0.1714 ed - Success: 0 files downloaded.	aod_VersiontAprimaV18.3 - 18.3.1912.191	 Check Requirements Select Update Select SQL Server Select Appserver Select Appserver Select Client Location Email Notification Confirmation Install
¢			
Status: Running SQLModuk	e - 263 Scripts. Please Wait		

b. Updating and restarting the Appservers:

aprima		Installation Manager Home	View the Installation Guide
Install the Current Hotfix	AppServer 1 of 2 - Stopping Service.		Install the Current Hotfix
	Elapsed 0:0:00.40		 Check Requirements Select Update Select SQL Server Select Database
			 Select Appserver Select Client Locatio Email Notification Confirmation Install

c. Client update and manifest signed and process complete:

	a	Į	nstallation Ma	anager Home	View the Installation Guide
Install the Current Hotfix Progress	Complet	ed Successfully			Install the Current Hotfix
Upgrade Appaerver PRMApp Trace file for PRMAppServic Stopping Service. Loading PRM Config. Creating AppServer Folder Copying 5046 Files. Please Update and Save PRM confi Starting Service. Service Started. Creating Client Folder Copving Oli Tiles. Please V	Service2525 from 18.3.1912.19 2525 et: C:\ProgramDatalAprim Wait 9 Nait 10 (JGASQL 02/GAC]ickOnce/PRI	d 0.0.01.41 12 to 18.3.1912.1912 Path: El Apy alimstallationManager/ilewisiMan Mittead		arver2525	Check Requirement Select Update Select Database Select Appserver Select Client Locatio Email Notification Confirmation Install

11. Click the Exit button to close the Installation Manager.

Client

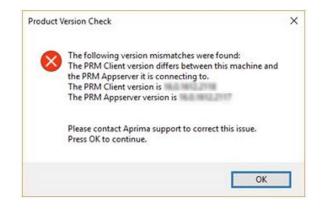
The download updates also updated the client folder in your installation folder. Please use the updated client folder to update the clients for Shared Clients and Click-Once Clients. For more information on installing or upgrading clients, please refer to the *Installation Guide* or the *Upgrade Instructions* document for CGM APRIMA.

Verification of Client and Appserver Version

When a user attempts to log in, the client application installed on the user's PC verifies that its hotfix version matches the hotfix version of the application service (appserver). A mismatch between the versions on a client

PC and the appservice must be corrected for the application to work correctly. Contact CGM APRIMA Support immediately so that the installation can be corrected.

When the client application and the appserver are not the same hotfix version, then a warning message stating the mismatch and the installed versions is displayed. The user may click the **OK** button on the warning message to access CGM APRIMA. However, the application may not function correctly and the user may experience application errors until the installation is corrected.



Verification of Installed Hotfix

Use the following process to verify that the hotfix has been completely and correctly installed. If any of the items identified in this process are incorrect, please contact Support.

1. Open CGM APRIMA

2. Click on Help \rightarrow About \rightarrow Versions tab



- a. SecurityProtocol: = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption
- b. Mobile URL Correct:

About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings Connected to: bisa:3500\bisa\2016_GA_QAMaster_3500, (ApplicationServer:port\DatabaseServer\DatabaseName) SecurityProtocol = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption Mobile URL: https://bisa:3502 with session 690def47-934e-4f88-b134-77bfb398d83d

Incorrect: The plus 2 port is not open

About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings Connected to: 162.218.107.100:2615\SQL2\PRM DHRC, (ApplicationServer:port\DatabaseServer\DatabaseName) TIS, TIS11, TIS12 -- EncryptionPolicy = RequireEncryption validation failed for URL https://162.218.107.100:2617/Html/PrmWeb/index.html Aprima HTTPS port Error: The underlying connection was closed: An unexpected error occurred on a send.

Incorrect: Error from the SSL validation that the name in the URL is not in the actual SSL certificate

About	Versions	Statistics	Resources	Resources Graph	Running Jobs	Running (Client Tasks	Running Server	r Tasks	Application Se	rver Us	ser Settings		
Connec	sted t	o: 206.	18.189.2	48:8105\192.	168.237.14	17\GWM,	(Applic	ationServe:	r:por	t\Database	Serve	r\Databa	seName)	
Securi	itvPro	tocol =	Tls. Tl	s11. Tls12 -	- Encrypti	ionPoli	cv = Rea	uireEncrvp	tion					
Aprima	a NOW	SSL cer	tificate	validation	failed for	URL h	ttps://2	06.18.189.	248:8	107/Html/H	rmWeb	/index.h	tml	_
Error: RemoteCertificateNameMismatch														
Aprima NOW port validation failed for URL https://206.18.189.248:8107/Html/PrmWeb/index.html														
Erro	or: Th	e under	lying co	nnection was	closed: (Could n	ot estab	lish trust	rela	tionship 1	or th	e SSL/TL	S secure	channel.

Questions

If you have questions, please contact Support at <u>aprimaclientsupport@emds.com</u> or 877-564-4414, Option 2.

Preliminary Superbills

CGM reminds you of the following best practice.

Please review all **Preliminary** superbills on a weekly basis to ensure that they are being handled and processed (filed to insurance or billed to patients) as expected. Even once a note is completed, a superbill might remain in the **Preliminary** status for several reasons, including that the provider's default status is set to **Preliminary** or that an error occurred while saving and completing the visit note.

Dragon Configuration

Issue: Since upgrading to CGM APRIMA v19, Dragon does not transfer text in a visit.

Solution: Complete the following steps.

1. Start Dragon. If you use any microphone option other than Nuance PowerMic Mobile, the following warning message will appear.

Nuance [®] Dragon Medical One		Desktop Application
	User:	
The device you have selected is not	pshinohara	v
recommended; the recording quality	Microphone:	
might not be good enough for speech recognition.	Microphone (NexiGo	N930AF FHD wel 👋
recognition.	Language:	
	English (United State	s) v
	Specialty:	
	General Medicine	Ý
	ОК	Exit
© 2011-2023 Nuance Communications, Inc. All rights reserved.		2023.3 (23.4.64.0

Although other microphones will work, Nuance PowerMic Mobile is the preferred microphone for best quality recording and results.

2. On the Dragon app, click the config icon and select **Text Input**.



3. On the Options window, select the option highlighted in yellow.

General What happens when the cursor is placed in an unknown text field? Text Input Open the Dictation Box: Use your voice to dictate, correct and navigate; transfer the text afterwards. Microphone Buttons Text transfer method Data Collection Press Shift+Insert Orgen the Dictation Box: General settings Text transfer method Dictation Box: General settings Simulate keystrokes Dictation Box: General settings Transfer text when recording is stopped Q Clear Dictation Box when the DragonBar is minimized Audito alert when Dictation Box opens automatically Dictation Box: Text appearance Image: Press Press Press Press In Transfer Text transfer ing text Add the selected text from the target application to the Dictation Box Press Press Dictation Box: Text appearance Image: Press In Transfer Text target application box opens automatically Dictation Box: Text appearance Press Press Form size: Image: Press Image: Press Form size: Image: Press Open text Formatted text Formatted text	Options	
Hotkeys Use Basic Text Control: Dictate at the cursor without the ability to format, correct and navigate using your voice. Microphone Buttons Text transfer method Press Shift+Insert Press CtrI+V Use Windows paste command Simulate keystrokes Dictation Box: General settings Transfer text when recording is stopped Clear Dictation Box after transferring text Keep text on the Clipboard after transferring Add the selected text from the target application to the Dictation Box Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically Dictation Box: Text appearance Plain text Font type: Arial Font size: 10 	General	What happens when the cursor is placed in an unknown text field?
Microphone Buttons Data Collection	Text Input	Open the Dictation Box: Use your voice to dictate, correct and navigate; transfer the text afterwards.
Data Collection Press Shift+Insert Use Windows paste command Simulate keystrokes Dictation Box: General settings Transfer text when recording is stopped Clear Dictation Box after transferring text Keep text on the Clipboard after transferring Add the selected text from the target application to the Dictation Box Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically Dictation Box: Text appearance Plain text Font type: Arial Total Total 	Hotkeys	• Use Basic Text Control: Dictate at the cursor without the ability to format, correct and navigate using your voice.
Data Collection Press Cirl+V Use Windows paste command Simulate keystrokes Dictation Box: General settings Transfer text when recording is stopped Clear Dictation Box after transferring text Add the selected text from the target application to the Dictation Box Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically Dictation Box: Text appearance Plain text Font type: Arial Tont size: Tont size: 	Microphone Buttons	Text transfer method
 □ Transfer text when recording is stopped □ Clear Dictation Box after transferring text □ Keep text on the Clipboard after transferring □ Add the selected text from the target application to the Dictation Box □ Show Dictation Box when the DragonBar is minimized □ Audio alert when Dictation Box opens automatically Dictation Box: Text appearance ● Plain text Font type: □ Arial □ ↓ 	Data Collection	Press Ctrl+V Use Windows paste command
Clear Dictation Box after transferring text Keep text on the Clipboard after transferring Add the selected text from the target application to the Dictation Box Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically Dictation Box: Text appearance Intext Font type: Arial Font size: 10		Dictation Box: General settings
Font type: Arial		 Clear Dictation Box after transferring text Keep text on the Clipboard after transferring Add the selected text from the target application to the Dictation Box Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically
Arial ~ Font size: 10 ~		
		Arial · Font size: 10 ·
Apply All Close Restor		Apply All Close Restore Def

Known Issue

We are aware that some older machines may have historical certificates in place that could cause login issues, such as blank screens. If you or a member of your team experience this issue, please follow the process covered in this KB to address the issue for that user/machine.

Enhancements

The following enhancements have been added in this hotfix.

Claim Form Layouts

The following two new claim form layouts have been added to CGM APRIMA:

- CMS-1500-NPI-5010 Box 31 Sig On File
- CMS-1500-NPI-5010 Populate Box 30_31 Sig On File

Select either of these claim form layouts to print 'Signature On File' instead of the provider's name in box 31. If you select CMS-1500-NPI-5010 Populate Box 30_31 Sig On File, 'Signature On File' also will print in box 30; some Medicaid payers require box 30 to be populated.

These claim form layouts can be selected at the insurance payer, insurance plan, or process claims level. (143573)

Hx Tab/Problem & Dx Category

- The following changes have been made to the Hx tab/Problem & Dx Category user interface (UI).
 - When you select an item in the list, the entire line item becomes active. Any updates you make to the line item are reflected immediately.

Name	Related	Onset		Resolved	Status		Provider		Notes	Lost Dx Date	HCC	Recorded Date	Occurences	Info	Action
Acne rosacea		2 weeks ago	0	Ø	Chronic	Q,	Patterson, Frank	0,	Here.are.some	9/11/2020	.125	9/11/2020	3		•••
Aortic Stenosis with SEM (II/VI)	-	2 weeks ago	U	U	Active ©	Q,		Q,	Here are some.	9/11/2020	.125	9/11/2020	3		
Hypertension	12	4 months ago	U	Ø	Chronic	۹	Patterson, Frank	Q,			.125	9/11/2020	3		
Menopause		12/10/2020	0	U	Chronic	Q		Q,				9/11/2020	3		
Hypercholesterolemia		3 months ago	U	Ø	Active with a longer	٩		0,	Here.are.some		.125	9/11/2020	1		
Diabetes		1 year ago	U	U	Active	Q		Q,			.125	9/11/2020	1	0	
(J02.9) Acute Pharyngitis	0	4/15/2007	0	U	Inactive	Q	Patterson, Frank	Q,				9/11/2020	1		••••

• For a find control, when you select the body of the field, the Currently Selected/Most Frequently Used/Most Recently Used drop-down displays based on the prepopulation set.

HDD - Active History: 0.611 2024: 0.309														
Looks like some problems in the list are flagged for cleanup. Open Cleanup List														×
+ Add Problem + Add Diagnosis Categorize														
Name	Related OnSet	Res	solved	Status		Provider		Notes	Last Dx's Date	нсс	ecorded ate	Occurrences	info Act	ion
Acnerosacea		U	U	Active 🕲	٩	Dr Sabers, K	٩			1	2/28/2023	2	••	•••
Headache		U	U	Currently Selected	~		٩			1	2/27/2023	1		
(110) (110) Accelerated hypertension		U	1	Most Frequently Used		Burns, Jb, MD	۹		8/21/2024	8	/21/2024	5	0	
(J02.9) Acute pharyngitis	12/5/2023	0	U	Chronic		Burns, Jb, MD	٩		7/16/2024	7	/16/2024	3	ο	
(N76.0) Acute vaginitis	08/24/2021	U	U	Active 🕲	٩	Dr Sabers, K	٩		6/6/2024	7	/9/2024	5	0	••
(268.54) Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age	11/9/2023	U	U	Active 🕲	٩	Dr Sabers, K	۹		11/13/2023	1	1/13/2023	2	θ	
(F22) Delusional disorders	1/4/2024	0	U	Active @	٩	Burns, Jb, MD	٩		5/29/2024	0.309 5	/20/2024	5	Θ	
(R13.10) Dysphagia	3/7/2024	U	ថ	Active (2)	٩	Dr Sabers, K	۹		6/6/2024	7	/9/2024	3	θ	
(200.00) Encounter for general adult medical examination without abnormal findings	11/1/2023	0	U	Active (3)	Q	Burns, Jb, MD	٩		1/19/2024	1	/19/2024	5	0	
(I10) Essential (primary) hypertension	8/31/2023	Ü	U	Active 🕲	٩	Burns, Jb, MD	٩		1/4/2024	1	/4/2024	8	o	
(790 899) Evoneuro to POURD-10 vinie		-							1/3/2024	5	120/2024	1	•	
													OK Pillana	0

- When you click a magnifying glass icon, the corresponding find table window opens.
- Click the new **Refresh** button to manually refresh the window. The window will not automatically refresh as you make updates so the set order of the window may not be reflected correctly. (171904)

ERA Rejections Report

- The ERA Rejections report has a new report parameter: the **Include Extended Rejection Reasons** check box. When this check box is selected, any superbill touched by the ERA that meets any of the following criteria will be counted as a rejection.
 - The superbill balance is zero, but the claim status is not **Complete**.
 - The superbill balance is not equal to zero and the claim status is **Complete**.
 - The superbill balance (insurance/patient) is negative, but the status is not **Overpaid**.
 - The superbill balance is equal to or greater than zero, but the status is **Overpaid**.
 - If the adjustment dollar amount is equal to or greater than the charge dollar amount, it will appear on the **ERA Reject** tab (Applicable for Charge \$ > 0.01).
 - The superbill insurance balance is greater than the charge amount.
 - Any superbill processed without reason codes/group codes at the procedure level at the time of electronic posting are included in the ERA Rejection report. (This is on a superbill procedure level, meaning that if any procedure on a superbill doesn't have a group or reason code, then the superbill will be counted.) \$0 charges and codes that get paid at 100% of charge are excluded from this rule. No adjustment or transfer to the next payer/patient means that there is no reason for there to be a group/reason code.
 - The superbill balance is the patient's responsibility.
 - The superbill balance is the insurance's responsibility, but the superbill status is **Pending Patient Payment**.

Selected Report ERA	Rejections
Filter Name	Clear Save Save As
Filter Attributes	
Payer	
Reference ID	
Check Issue Date]Q
	Include Extended Rejection Reasons

The Include Extended Rejection Reasons check box is cleared by default. (160527)

SSL Certificate

• This hotfix requires a new SSL certificate issued by CGM APRIMA, which is an updated version of your existing certificate that was issued in 2016.

The first time you run the PRM client after upgrading to hotfix 1522, you will be prompted to install the new certificate.



Click the **Yes** button to proceed. If you do not accept this certificate, the PRM client will not be able to connect to the server. (184119)

Fixed Items

The following items are fixed in this hotfix.

New Client/AppServer Fixed Items

ID	Title	Hotfix
169068	Attachment Approval: Default time is not displayed in 'Activity: Minutes' on CCM/BHI/CPO slider after minutes are approved.	v19.2 HF1522
177832	Attachment Approval: Unexpected right-click menu option 'Reply' for inserted signatures.	v19.2 HF1522
176681	Azure relay updated.	v19.2 HF1522
181871	Bamboo PDMP browser error.	v19.2 HF1522

CCM/CPO/BHI: Selecting the Default Minutes Approved Checked check box for Practice Settings doesn't result in Minutes Approve box selected on message in CCM/CPP/BHI slider.	v19.2 HF1522
CGM APRIMA errors when saving visit notes.	v19.2 HF1522
DPN: Patient referral message generation of formatting model for MSPs outputs all PtProviderTracking entries.	v19.2 HF1522
eCR: ListProductParameter of 'eCRInitialTriggerMessagesJob' has incorrect date.	v19.2 HF1522
Ekos/Aprima: Claim Add/Update.	v19.2 HF1522
Ekos/Aprima: Rejection Notes API.	v19.2 HF1522
Ekos/Aprima: Superbill History API.	v19.2 HF1522
Ekos/Aprima Integration: Charge Details API.	v19.2 HF1522
Error after upgrade to 1521: Out of memory error when visit without SP attempts to process superbill.	v19.2 HF1522
FNC: Rx NOW Save Error timeout when sending orders.	v19.2 HF1522
FND: Custom weight observation causes the Vitals tile to lock FND.	v19.2 HF1522
FND: Problems & Diagnoses: +Visit Dx is causing diagnosis description and HCC score incorrect after adding.	v19.2 HF1522
FND Updates: Superbill is not updated with DX/SP codes when superbill is in syncable status.	v19.2 HF1522
Formatting Model: Assessment Form fields that contain column values do not output data.	v19.2 HF1522
Formatting Model: Generate Assessments only displays one iteration of form.	v19.2 HF1522
History > Problem/Diagnosis update load times and UI.	v19.2 HF1522
Homepage: Option 'Modify Current Settings' is available for users without security.	v19.2 HF1522
	for Practice Settings doesn't result in Minutes Approve box selected on message in CCM/CPP/BHI slider. CGM APRIMA errors when saving visit notes. DPN: Patient referral message generation of formatting model for MSPs outputs all PtProviderTracking entries. eCR: ListProductParameter of 'eCRInitialTriggerMessagesJob' has incorrect date. Ekos/Aprima: Claim Add/Update. Ekos/Aprima: Rejection Notes API. Ekos/Aprima: Superbill History API. Ekos/Aprima Integration: Charge Details API. Ekos/Aprima Integration: Charge Details API. Error after upgrade to 1521: Out of memory error when visit without SP attempts to process superbill. FNC: Rx NOW Save Error timeout when sending orders. FND: Custom weight observation causes the Vitals tile to lock FND. FND: Problems & Diagnoses: +Visit Dx is causing diagnosis description and HCC score incorrect after adding. FND Updates: Superbill is not updated with DX/SP codes when superbill is in syncable status. Formatting Model: Assessment Form fields that contain column values do not output data. Formatting Model: Generate Assessments only displays one iteration of form. History > Problem/Diagnosis update load times and UI.

170134	Implement multiple X12 835 in a file.	v19.2 HF1522
180922	Interfaces: Improvements to VXU error handling.	v19.2 HF1522
162196	Patient problem/diagnosis refresh loads to the top.	v19.2 HF1522
174813	Patient Results: Results are lost if user creates new result after receiving locked result message (part 2).	v19.2 HF1522
177179	Prescription without pharmacy sends to prescription queue when there is no formulary.	v19.2 HF1522
177182	Problem/Diagnosis History: Need to scroll to display find controls at bottom of page.	v19.2 HF1522
176843	Problems/Diagnosis History: Status and Provider fields no longer appear as gray text for deleted problems/diagnoses.	v19.2 HF1522
176898	Procedure unit does not update on AR_LedgerDetail under certain circumstances.	v19.2 HF1522
174887	Reorder Columns: Unable to select line item to reorder.	v19.2 HF1522

Weekly Maintenance Fixed Items

ID	Title	Hotfix
176707	19.3 Responsible Party Aging Detail Report incorrect.	v19.2 WF1522
174767	Appointment creation based upon provider calendar/resource calendar.	v19.2 WF1522
184119	APRIMA CA updates 2024.	v19.2 WF1522
181332	Docbuddy: New endpoint to Group 4 endpoints into one.	v19.2 WF1522
175576	eCR: Additional Outbound XML not populating upon activating.	v19.2 WF1522
143573	Enhancement: Medicaid Payers requesting 'Signature On File' to populate in Box 31 of ALL paper claims.	v19.2 WF1522

160527	ERA Rejections Report enhancement.	v19.2 WF1522
151402	HC: Automate sending AVS to PCP for Wellcare/Aetna.	v19.2 WF1522
184120	Insurance Aging Detail truncation error.	v19.2 WF1522
173153	Patient Results: Preview does not contain date information (all results are present).	v19.2 WF1522
181473	Prescription Queue: Filters out messages containing a subtype.	v19.2 WF1522
175575	SDOH assessment forms generate an expired diagnosis code.	v19.2 WF1522
184580	Write off balance locking up CGM APRIMA.	v19.2 WF1522

Fixed Items in Previous Hotfixes Included in this Hotfix

ID	Title	Hotfix
128162	"Invalid Date" shown in Due Date field on Attachment Approval Message window.	v19.2 HF1506
149183	*Add digital signature verbiage to attachment approval signatures.	v19.2 HF1518
144306	*Add new field in Message Center for Service Site.	v19.2 HF1518
136312	*Add patient's service site to Patient Information window.	v19.2 HF1516
155049	*Add Provider Clinical Delegate Security for 'Can Send Order'.	v19.2 HF1519
153089	*Adjust the option for Use Generic in the drug search.	v19.2 HF1518
138922	*Angular Homepage - Login: Change Password.	v19.2 HF1511
107852	*Angular Homepage: New Quick Search for FND Configurations when opened does not respect pre-population Most Frequently used (Alphabetical) setting on Quick Search Information tab.	v19.2 HF1505

107851	*Angular Homepage: New Quick Search for FND Configurations when opened does not respect pre-population Most Frequently Used (Frequency) setting on Quick Search Information tab.	v19.2 HF1505
107850	*Angular Homepage: New Quick Search for FND Configurations when opened does not respect pre-population Most Recently Used setting on Quick Search Information tab.	v19.2 HF1505
139635	*Appointment Queue Configuration: Appointment Display Details: add Room/Appointment Status.	v19.2 HF1513
142034	*Appointment Queue Configuration: Appointment Display Details: View MRN or External ID options.	v19.2 HF1513
142054	*Appointment Queue/Visit Notes: Reorder action button list to move up Incomplete Note and Note Approval links.	v19.2 HF1514
139632	*Backport Only: Homepage navigation Search field w/ clear.	v19.2 HF1510
150362	*Complete Chart: Limit to Timeframe Fix Custom Dates Option. (Custom Dates does not prompt user to input the to/from dates.)	v19.2 HF1518
144115	*Current Sex and Birth Sex: Prepopulation	v19.2 HF1514
133566	*DPN: Lock editing for findings.	v19.2 HF1508
148063	*ePA: Implement filter for patient from visit/demographics.	v19.2 HF1518
142556	*Error trying to refill medications in Rx tab of visit note for some patients.	v19.2 HF1514
55711	*Evaluate Today Button on Date Picker: Update ngx-Bootstrap or other implementation.	v19.2 HF1514
55798	*Facility Portal: Patient Search Tab > Add Search Field for Service Site and Program.	v19.2 HF1505
129279	*Facility Portal: Patient Search Tab > Pre-Populate Time Frame - Requires browser refresh.	v19.2 HF1505
55814	*Facility Portal: Patient Search Tab > Results to Display Column for Service Site and Program.	v19.2 HF1505
148639	*FND: Ability to add visit diagnosis from Problems & Diagnoses tile without adding a plan.	v19.2 HF1518
123023	*Formatting Model Fields: Patient Medication Summary.	v19.2 HF1505

127506	*Formatting Model: Document Generation throws exceptions if field has table as format with preceding text and model doesn't end on a new line.	v19.2 HF1505
127324	*Formatting Model: Following Text of Table format missing first character.	v19.2 HF1505
128022	*Formatting Model: Table's format affected by Succeed Text's format.	v19.2 HF1505
128021	*Formatting Model: unwanted empty line created between Precede Text and Table if last field is of Table format and model doesn't end with an empty line.	v19.2 HF1505
125964	*Homepage Navigation Bar: Identify placement of user selection.	v19.2 HF1505
118133	*Improve MFU logic: MFU, then Alphabetical when display is set to alpha (DX, SP, SO).	v19.2 HF1507
130904	*KDB: Dynamic Procedure Note Modifications - Data isn't retained when editing.	v19.2 HF1507
140011	*Mapping Table: Auto add diagnosis based on procedure code - FND: Send Orders does not map Dx prior to attempting to send.	v19.2 HF1510
138930	*Mapping Table: Auto add diagnosis based on procedure code.	v19.2 HF1510
133565	*Mapping Table: Specific diagnosis pointers to specific procedure codes.	v19.2 HF1509
142810	*New Formatting Model Field: Vaccine Details (Visit Origin).	v19.2 HF1519
148335	*Patient Demographics > Contacts tab to display Email 1.	v19.2 HF1516
161037	*Patient Portal Setting: Add configuration for portal address override.	v19.2 HF1519
142029	*Plan to include notes from Dx (Based on User Setting).	v19.2 HF1513
129352	*Prescription Queue: Add Number of Refills.	v19.2 HF1507
99797	*Prescription Queue: Default check box for Medication when a selection is made for Refill/Change.	v19.2 HF1518
137794	*Prescription Queue: Implement a created by statement (practice, pharmacy, patient).	v19.2 HF1517

*Provider Setting: Add option to Include Inactive by Default on the Select Drug window.	v19.2 HF1505
*Quick Search: Problems modal to use existing WinForms.	v19.2 HF1517
*Respect formatting model attachment types when generating multiple documents - setting in Generate Patient Document.	v19.2 HF1521
*Search icon and functionality.	v19.2 HF1516
*SIG Writer: Provide statement when diagnosis association occurred.	v19.2 HF1508
*SS Grant: Prescription Queue RxChange display reason type.	v19.2 HF1508
*SS Grant: RX/DX add Dx column to the Rx tab within a note.	v19.2 HF1508
*SS Grant: RX/DX add Rx column to the Rx tab within a note - Resolve issue with display of Dx sequence.	v19.2 HF1508
*SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve issue with removed Dx still being passed.	v19.2 HF1508
*SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve screen issues.	v19.2 HF1508
*SS Grant: RX/DX mapping when outside a visit.	v19.2 HF1508
*SS Grant: RX/DX Prescription Alert warning and check box implementation for override.	v19.2 HF1508
*Statement Due: Add logic for Due Upon Receipt.	v19.2 HF1518
*Support Navigation: Updated CGM Portal link.	v19.2 HF1510
*v19 Appointment Queue: Indicator for medical record complete.	v19.2 HF1516
*V19 Waiting List Tile: Add priority to tile display.	v19.2 HF1521
*v19: Messages tile > Service Order Approval add Abnormal.	v19.2 HF1516
	Drug window. *Quick Search: Problems modal to use existing WinForms. *Respect formatting model attachment types when generating multiple documents - setting in Generate Patient Document. *Search icon and functionality. *SIG Writer: Provide statement when diagnosis association occurred. *SS Grant: Prescription Queue RxChange display reason type. *SS Grant: RX/DX add Dx column to the Rx tab within a note. *SS Grant: RX/DX add Rx column to the Rx tab within a note - Resolve issue with display of Dx sequence. *SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve issue with removed Dx still being passed. *SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve issue with removed Dx still being passed. *SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve screen issues. *SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve screen issues. *SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve screen issues. *SS Grant: RX/DX Add Rx column to the Rx tab within a note - Resolve screen issues. *SS Grant: RX/DX Mapping when outside a visit. *SS Grant: RX/DX Prescription Alert warning and check box implementation for override. *Statement Due: Add logic for Due Upon Receipt. *Support Navigation: Updated CGM Portal link. *v19 Appointment Queue: Indicator for medical record complete. *V19 Wait

143380	*V19: Navigation bar remove search when collapsed.	v19.2 HF1513
142671	*V19: Warning when closing the application.	v19.2 HF1513
141883	*Visit Checkout: All superbills print for patient (instead of superbill associated with visit).	v19.2 HF1513
168593	'Batch is in Closed state. Unable to poste payment' pop-up received when opening a future dated appointment with payment in a closed batch.	v19.2 HF1521
126615	'Paper claim(s) could not be generated for the selected superbill(s).' This is affecting all paper claims.	v19.2 HF1507
140541	19.2 and Terminal Server maxing out CPU.	v19.2 HF1510
162618	19.2 Prescription Queue: Send check box is not being selected for change requests.	v19.2 HF1518
59827	2020 ONC Cures: EHI Data Dictionary.	v19.2 HF1514
164165	A1c add-in populating incorrect codes - revert change 95464.	v19.2 HF1519
164165	A1c add-in populating incorrect codes: Revert change 95464.	v19.2 HF1520
168346	A1C and LDL Results note processor add-in functionality when patient has historical and current result.	v19.2 HF1520
153534	AA Filters not showing Assigned to in v19.2 - Previous fix continues to revert.	v19.2 HF1518
143572	AA: Is CCM check box is disabled after unchecking it.	v19.2 HF1514
158877	Add ANSI 2 (Telehealth) to ListServiceSite.	v19.2 HF1518
155627	Add attestation on Patient Demographics UI (custom).	v19.2 HF1518
168597	Add In: A1C/LDL to use current calendar year.	v19.2 HF1520
149497	Add prm.config entry for FHIR Auto Registration.	v19.2 HF1516

Add procedure modifiers to Procedure Section of USCDI for Alpha II.	v19.2 HF1521
Adding file name to attachment causes Message Type and Obj ref error.	v19.2 HF1508
Adding system defined assessment form to Visit Causes tab to error in note.	v19.2 HF1505
After upgrading to V19.2, the ellipses are visible on the Appointment Queue unless set to max width.	v19.2 HF1507
Angular AA message does not default Care Management Minutes based on Practice Settings.	v19.2 HF1519
Angular Attachment Approval: Return to Sender function sends to Created By.	v19.2 HF1518
Angular Date Picker: Backport.	v19.2 HF1505
API: GET PatientProblemDiagnosisHx List and PUT VisitDiagnosis Notes.	v19.2 HF1516
API: Post VisitDiagnosis.	v19.2 HF1516
AppleHealth Sandbox database getting an application error when accessing SP or SO tab within Full Note Composer.	v19.2 HF1518
Application Error at Login: URI.	v19.2 HF1519
Application error on Rx tab when you select four medications and click on Refill - Unable to reproduce.	v19.2 HF1516
Application error received after clicking Complete Chart Print from Patient Demographics (when Custom Date entered for Complete Chart Print).	v19.2 HF1518
Application Error: ActiveMedicationsBeforeVisit (Patient/Visit Specific).	v19.2 HF1505
Application Error: Chart Observation Filter Custom Date Span.	v19.2 HF1505
Application Error: FNC.ControlHMRule.LoadTreeSpread Unable to create note or appointment for patient.	v19.2 HF1519
Application Error: Saving Patient Records VisitProcedureDiagnosis- Intermittent.	v19.2 HF1507
	Adding file name to attachment causes Message Type and Obj ref error. Adding system defined assessment form to Visit Causes tab to error in note. After upgrading to V19.2, the ellipses are visible on the Appointment Queue unless set to max width. Angular AA message does not default Care Management Minutes based on Practice Settings. Angular Attachment Approval: Return to Sender function sends to Created By. Angular Date Picker: Backport. API: GET PatientProblemDiagnosisHx List and PUT VisitDiagnosis Notes. API: Post VisitDiagnosis. AppleHealth Sandbox database getting an application error when accessing SP or SO tab within Full Note Composer. Application error on Rx tab when you select four medications and click on Refill - Unable to reproduce. Application error: ActiveMedicationsBeforeVisit (Patient/Visit Specific). Application Error: Chart Observation Filter Custom Date Span. Application Error: Siving Patient Records VisitProcedureDiagnosis-

Application Error: Unable to load Dx tab (patient specific).	v19.2 HF1519
Appointment > Superbill tab: New superbill requires refresh.	v19.2 HF1521
Appointment queue takes a long time to load or experiences errors.	v19.2 HF1506
Appointment Queue: Discharge of a patient appointment leaves the patient open in Homepage menu.	v19.2 HF1509
Appointment Queue: Medical Record Complete indicator displaying when note isn't created.	v19.2 HF1520
Appointment Queue: Radio buttons are hidden, bottom row of check boxes are undercut on Appointment Queue filter.	v19.2 HF1514
Appointment Queue: Radio buttons are hidden, bottom row of check boxes are undercut on appointment queue filter - Original Bug Failed.	v19.2 HF1516
Appointment Status: Remove reference to desktop calendar.	v19.2 HF1513
Appointments: Recurring appointments need to have unique external IDs.	v19.2 HF1518
Approved documents allow modifications.	v19.2 HF1519
Aprima - EHI Export - Add Excel sheets to patient zip file.	v19.2 HF1508
Aprima - EHI Export - Add patient ledger to patient zip file.	v19.2 HF1508
Aprima - EHI Export - Add referral information to Chart to Zip.	v19.2 HF1508
Aprima - EHI Export: Eligibility information in Chart to Zip.	v19.2 HF1509
Aprima - EHI Export: Add EHI specific code path to custom chart to print.	v19.2 HF1510
Aprima - EHI Export: Add existing Chart to Zip to Batch Process.	v19.2 HF1507
Aprima - EHI Export: Add USCDI CDA to Chart to Zip.	v19.2 HF1507
	Appointment > Superbill tab: New superbill requires refresh. Appointment queue takes a long time to load or experiences errors. Appointment Queue: Discharge of a patient appointment leaves the patient open in Homepage menu. Appointment Queue: Medical Record Complete indicator displaying when note isn't created. Appointment Queue: Radio buttons are hidden, bottom row of check boxes are undercut on Appointment Queue filter. Appointment Queue: Radio buttons are hidden, bottom row of check boxes are undercut on appointment queue filter - Original Bug Failed. Appointment Status: Remove reference to desktop calendar. Appointments: Recurring appointments need to have unique external IDs. Approved documents allow modifications. Aprima - EHI Export - Add Excel sheets to patient zip file. Aprima - EHI Export - Add referral information to Chart to Zip. Aprima - EHI Export: Eligibility information in Chart to Zip. Aprima - EHI Export: Add EHI specific code path to custom chart to print. Aprima - EHI Export: Add existing Chart to Zip to Batch Process.

130704	Aprima - EHI Export: Create Batch Details windows.	v19.2 HF1507
141747	Aprima - EHI Export: If user does not have access to the folder at export, get an unhandled exception error.	v19.2 HF1511
137143	Aprima - EHI Export: Validate file path and disk space available.	v19.2 HF1510
160732	Aprima error received when saving and closing note with specific procedure code.	v19.2 HF1519
125536	Aprima FHIR: Need to disable FHIR Registration button from List Editor, User > Settings tab for all users except logged-in user.	v19.2 HF1505
142711	Aprima Login: Able to click Login button while Homepage is loading for a user.	v19.2 HF1513
142732	Aprima Login: Last selected configuration is not retained (part 2).	v19.2 HF1516
142732	Aprima Login: Last selected configuration is not retained.	v19.2 HF1511
145177	Aprima Login: Selection on Login window switches to Windows user when configuration is changed, regardless of previous login selection.	v19.2 HF1516
139858	Aprima NOW new version, login error: 'Error Loading Settings'.	v19.2 HF1510
117744	Aprima NOW: Unable to view service order approval message created via interface.	v19.2 HF1521
168222	Aprima URL Launch: Update logic to use computer's default web browser.	v19.2 HF1519
149303	Aprima: Link eCR Integration Partner to verify eCR is licensed [Part 2].	v19.2 HF1516
134639	Archive Note: Audit note is not being generated when generation of archive note fails.	v19.2 HF1508
131462	Archive Note: Naming convention is utilizing job date instead of visit date.	v19.2 HF1507
154730	Archive Note: Review that PDF is used in RPN when configured.	v19.2 HF1517
154730	Archive Note: Review that PDF is used in RPN when configured.	v19.2 HF1518

168363	Archive Note: RPN view to override use PDF option when addendum is made and job has not yet run.	v19.2 HF1520
156536	Assessment Forms: Observation values entered in previous visits are not displayed.	v19.2 HF1519
162701	Assessment Forms: System-defined forms disabled fields.	v19.2 HF1519
148105	Assessment Forms: Values entered in previous visits are not displayed.	v19.2 HF1518
157939	Attachment Approval Message: Incorrect find control is used for Assigned To field.	v19.2 HF1518
129010	Attachment Approval: Activity minutes on CCM/CPO tab are not recorded when OK & Done or OK & Next is clicked. PRM V19.2 HF1505 only.	v19.2 HF1506
125664	Attachment Approval: Attachment type.	v19.2 HF1508
126703	Attachment Approval: Linking message to results order causes error - Remove banner when no visit.	v19.2 HF1505
175365	Attachment Approval: Moving already-inserted signature inserts new signature or date depending on the direction of move.	v19.2 HF1521
124761	Attachment Approval: Resolving lab order from attachment approval message doesn't work.	v19.2 HF1505
138295	Attachment Approval: RPN still displays old file name after attached document's file name has been changed in Attachment Editor.	v19.2 HF1510
127008	Attachment Approved Message window on CCM/CPO View: Billing Date field is not defaulting to current date.	v19.2 HF1505
136245	Attachments: RPN still displays old file name after attached document's file name has been changed in Attachment Editor or Attachment Approval message.	v19.2 HF1510
141248	Audit for HL7Messages.	v19.2 HF1511
141249	Audit for PatientCareManagement.	v19.2 HF1511
141994	Backend reset config doesn't update userprm table (Frontend works as expected).	v19.2 HF1514
162103	Bad request: No location ID provided error.	v19.2 HF1519

Bamboo/Appriss: Report window is loading the login screen for Aprima NOW nstead of the patient report.	v19.2 HF1519
Batches created in a single day for provider profiles.	v19.2 HF1521
Beta Issue: Homepage - Room assignment is not updated on Appointment Queue tile if new room was created from Appointment Update window.	v19.2 HF1507
Blank screen on login.	v19.2 HF1517
3MI Note Processor: Need to remove obsolete codes from code and documentation and replace with current codes.	v19.2 HF1514
Cancel Rx Default: Check for active equivalent.	v19.2 HF1518
Cannot complete and print an electronic EPCS refill request when provider does not have ePrescribing rights.	v19.2 HF1505
Cannot delete Plan tile notes entered into summary section, by selectable tems, using [X] associated with Row in Notes table.	v19.2 HF1506
Cannot open Rx Refill denied messages - Missing information.	v19.2 HF1507
CCM minutes duplicating in Care Management Review window from CCM /isit Notes.	v19.2 HF1512
CGM Connection: Only sending 'English' as language.	v19.2 HF1518
CGM Connection: Patient appointment status is reverting back.	v19.2 HF1508
CHC/Superbill Charge Processor Update: Handle percentage values when status is updated.	v19.2 HF1521
Check-in for staging Endpoints - CPDEV02.	v19.2 HF1510
Claims failing compliance for missing NPI and is not sending out all Dx codes.	v19.2 HF1516
Clean up ListFindControlBehavior and ListEditorControlLaunchContext data.	v19.2 HF1518
	ueue tile if new room was created from Appointment Update window. lank screen on login. MI Note Processor: Need to remove obsolete codes from code and ocumentation and replace with current codes. ancel Rx Default: Check for active equivalent. annot complete and print an electronic EPCS refill request when provider oes not have ePrescribing rights. annot delete Plan tile notes entered into summary section, by selectable ems, using [X] associated with Row in Notes table. annot open Rx Refill denied messages - Missing information. CM minutes duplicating in Care Management Review window from CCM isit Notes. GM Connection: Only sending 'English' as language. GM Connection: Patient appointment status is reverting back. HC/Superbill Charge Processor Update: Handle percentage values when ratus is updated. heck-in for staging Endpoints - CPDEV02.

161983	Closing a note via DocBuddy does not sync superbill or execute order actions.	v19.2 HF1518
127089	Complete Chart fails when attachment group contains slash.	v19.2 HF1505
152679	Complete Chart to Print/Zip: Lab Results that are attachments are not being placed in the RTF/PDF.	v19.2 HF1518
124056	Complete Chart to Print/Zip: Visit file not saving with results in the body.	v19.2 HF1505
150357	Complete Chart: Correct Form/Record Disclosure window (FNC/RPN/OPS).	v19.2 HF1518
133453	Complete Chart: Password for zipped complete chart should be minimum 8 characters.	v19.2 HF1508
127727	Complete Chart: Zipped complete chart doesn't contain attachments.	v19.2 HF1507
141602	ConnectiveRx Login Banner: Do not throw error.	v19.2 HF1510
130020	Corepoint: DrFirst truncate PCN at 24 characters.	v19.2 HF1507
147549	Correct code for message counts.	v19.2 HF1514
142331	Correct sort column on StructuredSIG match (MedHxDetail).	v19.2 HF1511
144300	CPP: Adding a medication prompts a pop-up for no drug screening interactions.	v19.2 HF1514
170516	CPU consumption is up around 40% with nothing happening.	v19.2 HF1520
119799	CQM2023 - CMS 128v11.	v19.2 HF1510
119809	CQM2023 - CMS 138v11 - Significant Updates	v19.2 HF1507
119828	CQM2023 - CMS 249v5 - ADDED NUMERATOR EXCLUSIONS	v19.2 HF1507
119788	CQM2023 - CMS 68v12 - Quick Update	v19.2 HF1507

119790	CQM2023 - CMS 69v11	v19.2 HF1507
139355	CQM2023 - QRDA1 add patient email address.	v19.2 HF1510
119970	CQM2023: Load in all Cypress data.	v19.2 HF1505
129424	CQM2023: Need to update CQM filter for all to pull for current year of 2023.	v19.2 HF1507
143942	Create an automated process to register customers to Identity and FHIR.	v19.2 HF1514
143056	Custom Report: Custom Patient Aging Summary Excel Report is not generating.	v19.2 HF1513
129747	Dashboard - History: Vaccine edit/delete: Date hyperlink does not work.	v19.2 HF1506
142305	Default Batch: Default batch from previous day is retained when user logs into PRM.	v19.2 HF1511
142351	Default Batch: User configuration 'Always prompt for a default batch upon login' is not always saved.	v19.2 HF1511
153197	Designer charge ticket (Dx) duplicates the code in the note.	v19.2 HF1517
157972	DigiCert code signing limits to be enforced.	v19.2 WF1518
157972	DigiCert code signing limits to be enforced.	v19.2 HF1519
153096	Discontinue Rx: Change Provider default logic.	v19.2 HF1517
156530	DocBuddy: Duplicate visit diagnoses appear in FND when updating a diagnosis.	v19.2 HF1517
156530	DocBuddy: Duplicate visit diagnoses appear in FND when updating a diagnosis.	v19.2 WF1518
59673	DocBuddy: GET /PatientProblemDiagnosisHistory.	v19.2 HF1508
129455	DocBuddy: Implement Add Care Plan Goals Endpoints.	v19.2 HF1508

156529	DocBuddy: Patient's Current Plan not showing in RPN Visit Note when adding an addendum.	v19.2 HF1517
156529	DocBuddy: Patient's Current Plan not showing in RPN Visit Note when adding an addendum.	v19.2 WF1518
136282	Document Generation: Document printed from Preview window by selecting the File > Print option is not attached to patient demographics (or visit).	v19.2 WF1518
138868	Document Generation: In preview window, right-clicking on highlighted text generated by read-only model throws an exception.	v19.2 HF1511
143698	Dosing Suggestion: Fix typo in banner message.	v19.2 HF1513
167388	DPN note completion action bypassed by Visit Center.	v19.2 HF1519
174242	DPN: Required fields ignored when note completed in Visit Center (Action Time: Note Save or Note Close).	v19.2 HF1521
135652	DrFirst texts transmit to same phone as NewRX, not to the updated phone on file.	v19.2 HF1508
144651	Drug Allergy: Tab functionality for searching and remove the All button.	v19.2 HF1514
145181	Drug Allergy: Unable to add a custom medication to allergy - Remove the option for Include Custom Medication.	v19.2 HF1514
128018	Drug dosing suggestion is not correctly being parsed into the med direction field in the SIG writer.	v19.2 HF1507
154100	Drug Name: Strip spacing out of drug name sent to Surescripts.	v19.2 HF1517
148091	Drug Screening: Hide 'Warn when a custom drug allergy exists' option.	v19.2 HF1514
148104	Drug Screening: Send ICD-10 as primary for screening.	v19.2 HF1514
132625	Drug Search: Implement tall man lettering.	v19.2 HF1507
136562	Due dates account for date, not time of day.	v19.2 HF1508
149692	Dx code meaning altered via Follow-Up slider without warning.	v19.2 HF1517

148319	E&M reverting to Office - New radio button.	v19.2 HF1514
158530	E&M reverts to New visit when selecting Telehealth location for an established patient.	v19.2 WF1518
149968	E&M: Ability to toggle POS and update New/Est for Office/Home.	v19.2 HF1516
148685	E&M: Checking medication history overrides the POS default state.	v19.2 HF1514
148823	E&M: Location reverting to Office when returning to visit.	v19.2 HF1516
150288	E&M: Visit type header does not update if user changes E&M location.	v19.2 HF1516
177141	Easy Pay auto apply consents not working.	v19.2 HF1521
174317	Easy Pay credit card transaction IDs no longer are unique.	v19.2 HF1521
123891	Easy Pay: Implement new SDK for credit card transactions.	v19.2 HF1507
128835	Education forms not due are printing at checkout.	v19.2 HF1508
149528	Eligibility job throwing exception CONSTRUCTOR ON TYPE 'EDI837XMITTER.EMEDIX.XMITTER' NOT FOUND.	v19.2 HF1516
137965	Ellipsis not functioning in HL7 eMEDIX electronic statements.	v19.2 HF1510
128019	EM Slider: Remove Prolonged for Rest/Home.	v19.2 HF1505
128019	EM Slider: Remove Prolonged for Rest/Home.	v19.2 HF1506
142832	Embedded Browser User Setting: Allow users to adjust zoom level.	v19.2 HF1512
136676	eMEDIX Claim Edits: Create job and job schedule to look for claims in a status of '30 Day Hold'.	v19.2 HF1517
136676	eMEDIX Claim Edits: Create job and job schedule to look for superbills status of hold claims in a status of '30 Day Hold'.	v19.2 HF1510

eMEDIX Code Compliance: Display HTML provided in code scrub response when Save and Validate Codes is used in the clinical note.	v19.2 HF1514
eMEDIX Code Compliance: New API calls for Superbill Clinical Compliance checking during Track Superbills validation.	v19.2 HF1514
eMEDIX Code Compliance: New ClaimData XML file required for Alpha II Clinical Compliance checks.	v19.2 HF1514
eMEDIX Code Compliance: When eMEDIX Clearinghouse is Active, then only eMEDIX Compliance will be Active.	v19.2 HF1514
eMEDIX statements will not transmit successfully.	v19.2 HF1512
eMEDIX Statements won't transmit after update to HF1512.	v19.2 HF1513
eMEDIX Statements: Batch Statement Processing - No warning given to user when re-sending a previously submitted batch to eMEDIX.	v19.2 HF1505
eMEDIX Statements: Customer Name and Address override in HL7 Partner Settings.	v19.2 HF1507
eMEDIX Statements: Electronic statements won't generate if 'Payment Types' element is missing in StatementXML.	v19.2 HF1505
eMEDIX: Send required attributes in stmt XML.	v19.2 HF1514
Error message displayed on FND Configuration Security tab for required 'User or User Group' field that has a value populated.	v19.2 HF1505
Error saving note: The INSERT statement conflicted with the FOREIGN KEY constraint "FK_VisitProcedureDiagnosis_VisitDiagnosis".	v19.2 HF1519
Error toaster when cancelling or escaping from modal.	v19.2 HF1505
Error when calling the Visit-Superbill Sync in the Application Server from the PRM Client.	v19.2 HF1505
Error when creating refill, assigning to self, to handle in prescription queue.	v19.2 HF1505
Exception error logged in PRM Client.log when Close All menu item used while Account window is open.	v19.2 HF1505
Exception when opening lab reports from homepage in 19.2 HF1514.	v19.2 HF1515
	 when Save and Validate Codes is used in the clinical note. eMEDIX Code Compliance: New API calls for Superbill Clinical Compliance checking during Track Superbills validation. eMEDIX Code Compliance: New ClaimData XML file required for Alpha II Clinical Compliance checks. eMEDIX Code Compliance: When eMEDIX Clearinghouse is Active, then only eMEDIX Compliance will be Active. eMEDIX statements will not transmit successfully. eMEDIX Statements won't transmit after update to HF1512. eMEDIX Statements: Batch Statement Processing - No warning given to user when re-sending a previously submitted batch to eMEDIX. eMEDIX Statements: Customer Name and Address override in HL7 Partner Settings. eMEDIX Statements: Electronic statements won't generate if 'Payment Types' element is missing in StatementXML. eMEDIX: Send required attributes in stmt XML. Error message displayed on FND Configuration Security tab for required 'User or User Group' field that has a value populated. Error toaster when cancelling or escaping from modal. Error when calling the Visit-Superbill Sync in the Application Server from the PRM Client. Error when creating refill, assigning to self, to handle in prescription queue. Exception error logged in PRM Client.log when Close All menu item used while Account window is open.

148363	Expand OB report folder by default from Case tab.	v19.2 HF1516
134138	F5/eCR: Create Inbound ProcessorAQN for eCR IntegrationPartner - Notification piece only.	v19.2 HF1508
121876	F5/eCR: Create Report: Electronic Case Reporting Codes.	v19.2 HF1507
136675	F5: Integration with eCR FHIR Now App - Testing/Production - Complete Internal Roundtrip testing – FINAL.	v19.2 HF1510
142346	F5: Testing AIMS scenarios in Sandbox - [Part 4].	v19.2 HF1513
127061	Facility Portal Angular date picker.	v19.2 HF1505
55565	Facility Portal Messages: Provider suffix only displays on the original message when completed.	v19.2 HF1505
127304	Facility Portal Patient Search result columns show Year value as two characters instead of four.	v19.2 HF1505
133352	Facility Portal: (MVP) Messaging - Verify Complete, Send, and Cancel button functionality (Facility User) Blocked.	v19.2 HF1507
133352	Facility Portal: (MVP) Messaging - Verify Complete, Send, and Cancel button functionality (Facility User) blocked.	v19.2 HF1508
128573	Facility Portal: 'Clear' search result does not work	v19.2 HF1505
128831	Facility Portal: Appointment search by any date of birth returns all appointments for all patients.	v19.2 HF1506
127404	Facility Portal: It is impossible to remove an added attachment from a new Facility Portal message.	v19.2 HF1505
127820	Facility Portal: Message sent from Facility Portal doesn't show who it is assigned to.	v19.2 HF1505
127823	Facility Portal: Message sent from Facility Portal marked on Messages tab as new (received) message.	v19.2 HF1505
125374	Facility Portal: Patient Name in search results shouldn't be a clickable hyperlink.	v19.2 HF1505
130343	Facility Portal: Patient search by phone number doesn't work.	v19.2 HF1507
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Facility Portal: Patient search by SSN doesn't work.	v19.2 HF1507
Facility Portal: Program field on Appointments tab is single select. Multi select expected.	v19.2 HF1505
Facility Portal: Remove horizontal scroll bar from New and Received Message windows.	v19.2 HF1505
Facility Portal: Urgency is not shown as a required field on the New Message window.	v19.2 HF1505
Facility Portal: Verify sending message to PRM blocked.	v19.2 HF1507
Facility Portal: Verify sending message to PRM blocked.	v19.2 HF1508
Facility Portal: Visit notes From field can have later date than visit date To.	v19.2 HF1505
FHIR Registration: Provide new PRM.config and PRMAppServer.exe.config files with contents required for FHIR registration.	v19.2 HF1516
FHIR: Aprima: Update the Document Reference (for docref) and the Binary search (for clinical notes) with the correct TransmissionOutbound calls.	v19.2 HF1505
FNC Prescription window Surescripts performance optimization scorecard: Note free scripts on staff refills.	v19.2 HF1520
FNC Rx Send: Need to prevent user from sending Rx with missing patient demographic data.	v19.2 HF1514
FNC/HX: Problem/Diagnosis tile info icon does nothing for newly added problem/diagnosis.	v19.2 HF1507
FNC: Adding an SO with a prepopulated DPN is causing an exception if user setting ink input is set to Microsoft Ink Input.	v19.2 WF1518
FNC: Application becomes locked up if user closes FNC immediately after sending Rx.	v19.2 HF1505
FNC: Dx: HCC Disease default size is too small.	v19.2 WF1518
FNC: SP/SO - Receiving a 'Value of '0' is not valid for 'Value' exception error when attempting to enter note.	v19.2 HF1508
FND and Prescription Queue: When something is wrong with the medication SIG, FIX IT is separated from the reason it needs fixing.	v19.2 HF1507
	 Facility Portal: Program field on Appointments tab is single select. Multi select expected. Facility Portal: Remove horizontal scroll bar from New and Received Message windows. Facility Portal: Urgency is not shown as a required field on the New Message window. Facility Portal: Verify sending message to PRM blocked. Facility Portal: Verify sending message to PRM blocked. Facility Portal: Verify sending message to PRM blocked. Facility Portal: Visit notes From field can have later date than visit date To. FHIR Registration: Provide new PRM.config and PRMAppServer.exe.config files with contents required for FHIR registration. FHIR: Aprima: Update the Document Reference (for docref) and the Binary search (for clinical notes) with the correct TransmissionOutbound calls. FNC Prescription window Surescripts performance optimization scorecard: Note free scripts on staff refills. FNC Prescription window Surescripts performance optimization scorecard: Note free scripts on staff refills. FNC/HX: Problem/Diagnosis tile info icon does nothing for newly added problem/diagnosis. FNC: Adding an SO with a prepopulated DPN is causing an exception if user setting ink input is set to Microsoft Ink Input. FNC: Application becomes locked up if user closes FNC immediately after sending Rx. FNC: Dx: HCC Disease default size is too small. FNC: SP/SO - Receiving a 'Value of 'O' is not valid for 'Value' exception error when attempting to enter note. FND and Prescription Queue: When something is wrong with the medication

159333	FND Prescription window Surescripts performance optimization scorecard: Note free scripts on staff refills.	v19.2 HF1520
148085	FND Rx Send: Need to prevent user from sending Rx with missing patient demographic data.	v19.2 HF1515
156436	FND Visit Checkout: Superbill status is updated when superbill already has been transmitted.	v19.2 WF1518
136145	FND: Abnormal vital observations are not indicated in red.	v19.2 HF1509
139164	FND: DST tile hangs when attempting to save a comment entered in a tile section after another section comment was entered and not saved.	v19.2 HF1510
152836	FND: Dx not updating if user selects same ICD-10 Dx with different description.	v19.2 WF1518
156419	FND: Dx not updating if user selects same ICD-10 Dx with different description.	v19.2 WF1518
143863	FND: Family History does not display on History tile on QAMASTER environments.	v19.2 HF1514
141920	FND: It is possible to have Cause of Death and Denies check boxes selected at the same time when adding family history.	v19.2 HF1514
126430	FND: Problems & Diagnoses: Receive 'An error has occurred' message if user replaces diagnosis with same diagnosis.	v19.2 HF1505
141926	FND: Radio buttons By Relationship and By Disease on Entry Mode modal for Family History are touching the search field.	v19.2 HF1514
156531	FND: System locks when selecting FND while one is open.	v19.2 WF1518
149719	FND: Unable to add medication or medication Hx if no permission to send.	v19.2 HF1516
149785	FND: User without 'send prescription' rights locks in the Medication Alert window.	v19.2 HF1516
139031	FND: Visit comment macros are not retained in new note.	v19.2 HF1509
139224	FollowUp Slider: Adding an obsolete diagnosis code from the slider does not prompt user.	v19.2 HF1510
169679	Form Layout: PRMNote Rich Text = True doesn't retain data.	v19.2 HF1521

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138208	Formatting Model: Unable to output both Pregnancy History and Plan.	v19.2 HF1510
128689	Formatting Model: Visit Standard Data.PatientMedicationSummary default text is not formatted correctly.	v19.2 HF1506
129818	Formatting Model: Visit Standard Data.PatientMedicationSummary does not print medication class added in Patient Hx.	v19.2 HF1506
125705	Foxit: Error occurs when OK & Next or OK & Done is clicked on the Attachment Approval message.	v19.2 HF1505
125434	Foxit: Fields and check boxes on CCM/CPO tab of the Attachment Approval message don't retain information when toggling between CCM/CPO and Message Information tabs.	v19.2 HF1505
125434	Foxit: Fields and check boxes on the CCM/CPO tab of the Attachment Approval message don't retain information when toggling between CCM/CPO and Message Information tabs.	v19.2 HF1502
125432	Foxit: Fields Message Subtype and Attachment Type on Attachment Approval message don't retain information when toggling between Message Information and CCM/CPO tabs.	v19.2 HF1505
153907	G3: New Appointment window does not prepopulate calendar correctly for logged-in provider.	v19.2 HF1517
137882	Generic API: Various endpoints for ListPatientProgram - Part 2 [POST and PUT].	v19.2 HF1510
133436	Generic API: Various Endpoints for ListPatientProgram [2 GETs].	v19.2 HF1508
149428	GNM: Notifications are not going out to production.	v19.2 HF1516
154213	HCC: Display HCC Category Value - HCC hyperlink on Patient Hx not listening to display option.	v19.2 HF1518
142679	Homepage Navigation: Move the search box below 'Main Menu'.	v19.2 HF1513
123728	Homepage: Appointment Queue Print does not print all appointments for displayed calendars.	v19.2 HF1514
131572	Homepage: Counts on Message Counts tile do not refresh.	v19.2 HF1507
129858	Homepage: Exception caused by user clicking on Patient Demographics menu item multiple times.	v19.2 HF1507

127486	Homepage: Hide footer hyperlink on small sized find control search window if there are no items selected.	v19.2 HF1505
157130	Homepage: List Editor - Use saved column configs part 2.	v19.2 HF1518
110084	Homepage: Login - New Select Login User window flashes upon login.	v19.2 HF1508
129272	Homepage: Messages: Attachment Approval window being opened for message with CCDA attachment that is not linked to patient.	v19.2 HF1507
137362	Homepage: Option 'Modify Current Settings' is available for patents with unconfigured user setting.	v19.2 HF1510
137362	Homepage: Option 'Modify Current Settings' is available for users with unconfigured user setting.	v19.2 HF1514
137362	Homepage: Option 'Modify Current Settings' is available for users with unconfigured user setting.	v19.2 HF1515
141136	Homepage: Option 'Modify Current Settings' is missing on navigation bar.	v19.2 HF1510
129874	Homepage: Remove 'Homepage' menu item from Patient Demographics > Desktop drop-down menu.	v19.2 HF1507
138205	Homepage: Results Tracking - Opening and then closing patient windows leaves patient open in the Homepage menu.	v19.2 HF1510
124201	Homepage: Rework selected items on find control window search.	v19.2 HF1505
130822	Homepage: Several tiles have clickable Print icon, but selecting it doesn't open Print window.	v19.2 HF1507
127736	Homepage: Unexpected error toaster is displayed after editing of Quick Search item security is canceled.	v19.2 HF1505
136529	Hosted upgrades for v19.	v19.2 HF1508
127888	Hx Performance Improve: Bypass objectRelations.	v19.2 HF1508
136013	Hx Performance Improve: Skip covered med entries.	v19.2 HF1508
152253	Hx: Medication History: Security error upon calling Med Hx if user does not have prescription writer permissions.	v19.2 HF1517

126326	Immunization patient history entry creating generation error message: FieldName HL7IdMap.AccountName threw an exception.	v19.2 HF1505
126334	Immunization: TX ImmTrac new VFC Eligibility Codes need to be updated before 4/13/23.	v19.2 HF1505
136669	Immunizations not importing to the correct VAR when pulled in from the registry depending on how the request was made.	v19.2 HF1510
166788	Implement Note Processor Debouncer.	v19.2 HF1519
139143	Import Medication/Import Medication Allergies: Additional errors encountered when importing.	v19.2 HF1510
145309	Improve output of structure SIG (PRN and Duration).	v19.2 HF1514
141990	In V19.2, Interface Configuration partner does not display the configurations clicking from tab to tab.	v19.2 HF1511
128075	Information is not always saving in FNC.	v19.2 HF1502
128075	Information is not always saving in FNC.	v19.2 HF1505
113112	Installation Manager Prm.config update for 19.0.	v19.2 HF1507
154456	Integration: Add Refresh button to refresh Dx tab on Attestation slider.	v19.2 HF1517
154176	Integration: Facility Portal in Visit View.	v19.2 HF1517
174054	Interface Engine: Update MessagesToGenerate to sort in view and not in code.	v19.2 HF1521
134139	Interface: ADT01 Inbound custom status.	v19.2 HF1508
143919	Interface: Error processing bone density results via IDD.	v19.2 HF1514
152312	Interface: Inbound ADTs require update for handling Race/Ethnicity.	v19.2 HF1518
165021	Interface: Need to add additional Ethnicity and Race per MCIR guidelines.	v19.2 HF1519
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129703	Interface: Phreesia CSV Payment - Show Financial Center [Part 2].	v19.2 HF1507
126854	Interface: Phreesia CSV payment - Show financial center.	v19.2 HF1505
125844	Interface: Phreesia payment, check patient with MRN only.	v19.2 HF1505
125524	Interface: Syndromic Surveillance interface requires change for age units formatting.	v19.2 HF1505
147970	IPL Clean Up Modal: Static headers.	v19.2 HF1515
129275	IPL Flagged for Cleanup: Patient information bar displays age with extra 'years' description.	v19.2 HF1505
162619	IPL: Count provider opt-in by SID, not PRM user.	v19.2 HF1519
127902	IPL: Patient Demographics: History user profile utilize selected provider for functionality.	v19.2 HF1505
172003	Lab Result Locking: Create flag for override.	v19.2 HF1521
138516	Lab Results: Unable to enter result for lab entered in the same visit Visit Locked.	v19.2 HF1510
138516	Lab Results: Unable to enter result for lab entered in the same visit - Visit Locked.	v19.2 HF1514
165461	LabDaq Labs: Need the birth sex to go across (not current sex) in PID.8 field.	v19.2 HF1521
164672	LDL add-in populating ALL subsequent visits.	v19.2 HF1519
164672	LDL add-in populating ALL subsequent visits.	v19.2 HF1520
162410	List all the documents in Patient Disclosure Report.	v19.2 HF1520
147769	Login window uses spaces in domain and password (copy/paste).	v19.2 HF1516
150359	Login: 'Password is required' warning is not removed when 'Use Window login user' check box is selected.	v19.2 HF1516

131432	Login: Direct connect option for hosting.	v19.2 HF1507
138369	Mapping Tables: Auto Link Dx Pointer SO/SP - Allowed to create records with blank ICD10/CPT codes.	v19.2 HF1509
138366	Mapping Tables: Auto Link Dx Pointer SO/SP - Receive procedure is not in your database message after adding procedure code.	v19.2 HF1509
137654	Medication History: Clicking the information icon on the Discontinue window for a historical medication displays an error message.	v19.2 HF1508
168596	Message Center: Due Dates and Completed On dates are incorrect.	v19.2 HF1520
139505	Message Counts tile: Urgency with special character (/) causes an error.	v19.2 HF1510
170029	Message counts with due date discrepancy on tile vs. Message Center.	v19.2 HF1521
147624	Message Counts: ToolTip still displays 'Message Filters' when user opens a message filter.	v19.2 HF1514
106727	Message Due Date discrepancy between East Coast and Central time zone users.	v19.2 HF1507
141346	Message Note: Data is not displayed without refresh immediately after opening application (first message note entered only).	v19.2 HF1517
139630	Messages tile padding is incorrect.	v19.2 HF1511
148770	Messages Tile: Sort configuration is not retained.	v19.2 HF1516
144993	Messages: Completed message reverts to incomplete when toggling through the tabs.	v19.2 HF1514
127822	Messaging: Opened Facility Portal message disappears from Message Center.	v19.2 HF1505
139116	MFA for CGM APRIMA using CGM Identity MFA.	v19.2 HF1518
157834	MFA: Cancelling out of Select Login User when logging in displays blank message window.	v19.2 HF1518
157766	MFA: Receiving CheckUserMFA 500 internal server error when attempting to log into replication client.	v19.2 HF1518

148486	Modify Patient: Gender - Deleting a gender is causing an exception error.	v19.2 HF1516
133538	Navigation > Help: Hide 'Documentation'.	v19.2 HF1507
145161	Navigation bar: Display Settings - Update text of restart message to 'Settings'.	v19.2 HF1514
139639	Navigation Bar: Updating default batch isn't reflected.	v19.2 HF1511
174217	Navigation Menu: Patient: New <fnc visits=""> - New visit menu for patient displays FNC visit types that are de-selected.</fnc>	v19.2 HF1521
166234	Navigation Support: Update URL.	v19.2 HF1519
163317	Navigation: Set local login.	v19.2 HF1519
136572	NCPDP ID to Pharmacy Search.	v19.2 HF1508
131633	Need Automation ID for G3 Landing Page [+New Appointment] button.	v19.2 HF1507
132052	Need Automation ID for G3 modal "Add Appointment" Alert Banner.	v19.2 HF1507
131894	Need Automation ID for G3 modal "Add Appointment" Appointment Patient error.	v19.2 HF1507
126708	Need to update Job History for Pharmacy downloads.	v19.2 HF1505
136241	Neo GetProperty: An Item with the same Key has already been added ParamName.	v19.2 HF1508
135740	New claim scrub or claim format to validate that DOS on superbill is prior to, or the same date as, the patient's date of death.	v19.2 HF1510
133432	New messages are not being created when created from the New menu in a completed FNC and the user has addendum rights but the practice does not allow.	v19.2 HF1508
138552	No entity map for table name ViewPharmacyEnhanced.	v19.2 HF1509
143562	No pop-up prompting for 0 CCM minutes in CCM slider when completing Rx refill message with 0 CCM minutes documented.	v19.2 HF1516

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140353	No-Show auto cancellation fee functionality does not work on Homepage - Part 2.	v19.2 HF1512
164673	Notes Free: Prescription Alert - update verbiage to 'Remove Instructions'.	v19.2 HF1520
137133	Object Reference error when trying to load Visit Text/Plan Text tab in a note.	v19.2 HF1508
130442	Observation Item fields missing from new Education Form Association.	v19.2 HF1507
128013	Past visit assessments no longer appear on Assessment tab.	v19.2 HF1506
171900	Patient Attachments: DocuSign link attempts to open using IE.	v19.2 HF1521
126692	Patient Demographics HTML screen still displays Gender. This screen should now display the label 'Current Sex'.	v19.2 HF1508
172875	Patient Documents > Send Documents with several documents selected doesn't process.	v19.2 HF1521
161992	Patient Hx: Medication Hx: Receiving an error saving Rx message when attempting to save an Rx Change.	v19.2 HF1519
145276	Patient Portal: Attempt to see document from portal results in user being logged out.	v19.2 HF1514
125554	Patient Portal: Clicking Personal detail under Chart menu doesn't display patient details.	v19.2 HF1505
144150	Patient Portal: Show document in portal - need functionality for contact/responsible party web accounts.	v19.2 HF1514
114445	Patient Portal: Welcome email functionality is required to utilize messaging.	v19.2 HF1506
114445	Patient Portal: Welcome email functionality is required to utilize messaging.	v19.2 HF1507
173738	Patient Results: Results are lost if user creates new result after receiving locked result message.	v19.2 HF1521
137738	Patient Specific (2): Hexadecimal application error for formatting models.	v19.2 HF1508
125125	Patient specific lab results in RPN crashes PRM.	v19.2 HF1505
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131718	Patient Specific: Application error loading Problem/Diagnosis History (Winforms version)—AssignItem.	v19.2 HF1507
59738	Patient Toolbar: Display EDD and Gs & Ps from the active pregnancy case.	v19.2 HF1514
148523	Patient Toolbar: GTPAL should show 'GTPAL: No Record' if all count values are 0.	v19.2 HF1516
160344	Performance and program crashes related to Prescription Queue.	v19.2 HF1518
119922	PI2023: Create new Promoting Interoperability report for 2023.	v19.2 HF1505
128545	Plan NOW: NOS showing differing information from what is shown in edit window.	v19.2 HF1506
130702	Plan NOW: NOS showing differing information from what is shown in edit window - Part 2.	v19.2 HF1507
128531	Plan NOW: Provider/Care Team overrides at the group level are not reflected.	v19.2 HF1507
142104	PointClickCare: Further code changes required for mapping.	v19.2 HF1516
130334	Portal Notifications: Utilize Email 2 when Email 1 is not present.	v19.2 HF1507
129806	Post HF2321, appointment updates are not showing in CGM Connection after being modified.	v19.2 HF1506
133215	Power BI - v19.2 Error = Could not load file or assembly 'log4net, Version=2.0.8.0, Culture=neutral, PublicKeyToken=669e0ddf0bb1aa2a' or one of its dependencies. The located assembly's manifest definition does not match the assembly reference.	v19.2 HF1509
133215	Power BI: v19.2 Error = Could not load file or assembly 'log4net, Version=2.0.8.0, Culture=neutral, PublicKeyToken=669e0ddf0bb1aa2a' or one of its dependencies. The located assembly's manifest definition does not match the assembly reference.	v19.2 HF1507
155606	Prescribe: Do not override QUOM with FDB default for milliliter, gram, or pen needle.	v19.2 HF1518
155607	Prescribe: Sunset QUOM codes; must update to FDB default QUOM.	v19.2 HF1518

144742	Prescription Alert: Update gender reference to Current Sex.	v19.2 HF1514
130914	Prescription Alert: Warning for unit of measure update 'Default UOM selected'.	v19.2 HF1507
134442	Prescription Queue: EPCS Rx are being marked as complete when a clinical delegate completes a different Rx for the patient.	v19.2 HF1508
130860	Prescription Queue: Exception when queued Rx contains a patient without a gender.	v19.2 HF1507
149753	Prevent note completion if Rx is unsent.	v19.2 HF1516
55554	Print button removed when generating document from Checkout window.	v19.2 HF1508
89196	Print submenu item is not present under the File toolbar item in the Generate Document window.	v19.2 HF1508
136280	Printing: File > Print option selected from Preview window doesn't open expected Send Document window and doesn't generate record in Patient Record Disclosure History and Audit Trail.	v19.2 HF1518
139119	PRM screen opens blank; reload page does not open window.	v19.2 HF1510
132433	Problem info icon enhancement was not added to v19.2.	v19.2 HF1507
132252	Problems: Associating SNOMED concept ID is not retained.	v19.2 HF1507
134193	Procedure Code Quantity is not translated to SP when adding from SIG.	v19.2 HF1508
129886	Provider settings are incorrectly set when a user with Provider type is inactivated.	v19.2 HF1507
161534	QBP registry query request showing vaccines already in patient's chart.	v19.2 HF1520
126366	QUOM default to expected UOM.	v19.2 HF1505
129362	QUOM: Warning is displayed erroneously in Prescription Alert window.	v19.2 HF1505
148329	Recalls: Contact method used does not stay selected.	v19.2 HF1516

173809	Record Disclosure: Multi-document individual entries when generating documents.	v19.2 HF1521
174515	Record Disclosure: There are unexpected repetitive entries in the Record Disclosure History Report when multiple generated documents are printed one at a time.	v19.2 HF1521
134992	Refills and or changing medication days causes DX selections to be lost.	v19.2 HF1508
126208	Removing general note type disables Search/Clear. Buttons reactivate upon re-entry.	v19.2 HF1508
162150	Replication: Allow 'localhost' to be used in the PRM.config file.	v19.2 HF1519
130066	Replication: Homepage Configuration is not replicating to cache machine.	v19.2 HF1510
141831	Replication: Issues with replication of Default SIG records.	v19.2 HF1511
141831	Replication: Issues with replication of Default SIG records.	v19.2 HF1514
145144	Replication: Job engine issue before initial replication completes.	v19.2 HF1514
160350	Replication: Make DPNs download only.	v19.2 HF1518
155160	Replication: Purge patients not leaving the cache database.	v19.2 HF1517
155160	Replication: Purge patients not leaving the cache database.	v19.2 HF1518
148496	Replication: Purge Process looking for ReplicationComplete from cache database instead of master.	v19.2 HF1514
159173	Replication: Unable to connect to SQL.	v19.2 HF1518
145168	Replication: Update patient identification and purge process.	v19.2 HF1514
133807	Research Assessments and Observations: Validation of setup on form.	v19.2 HF1507
130022	Research: FDB correlation medications and diagnosis.	v19.2 HF1508
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166845	Review database for calls.	v19.2 HF1519
148168	Review Prior Authorization is missing ePA requests.	v19.2 HF1514
139479	RPN Preview showing blank in 19.2 HF1508.	v19.2 HF1510
139479	RPN Preview showing blank in 19.2 HF1508.	v19.2 HF1512
139479	RPN Preview showing blank in 19.2 HF1508.	v19.2 HF1513
162177	Run PDF through PDF print driver before loading to TXTControl.	v19.2 HF1519
109941	RWT Metrics: Counters for Clinical Information Reconciliation and Incorporation 170.315(b)(2).	v19.2 HF1505
110182	RWT Metrics: Counters for CQM - Record & Export - 170.315(c)(1).	v19.2 HF1505
125988	RWT Metrics: Counters for CQM - Record & Export - Renaming report is generating metric value count.	v19.2 HF1505
110186	RWT Metrics: Counters for CQMs - Import and Calculate - 170.315(c)(2).	v19.2 HF1505
110190	RWT Metrics: Counters for CQMs - Report Export- 170.315(c)(3).	v19.2 HF1505
110204	RWT Metrics: Counters for Direct Project - 170.315(h)(1).	v19.2 HF1505
124583	RWT Metrics: Counters for Transition of Care - 170.315(b)(1) - inbound and outbound.	v19.2 HF1505
109882	RWT Metrics: Counters for Transition of Care - 170.315(b)(1) (Preview & Printing).	v19.2 HF1505
110173	RWT Metrics: Counters for Transmission to Public Health Registries - 170.315(f)(2).	v19.2 HF1505
110194	RWT Metrics: Counters for View, Download, and Transmit to 3rd Party - 170.315(e)(1).	v19.2 HF1505
125961	RWT Metrics: CQM: Need to remove the leading zeroes in the CMS measure string used in the MetricType value when recorded in UsageMetrc table.	v19.2 HF1505

161317	Rx Refill: Exception when patient has duplicate pharmacy entries.	v19.2 HF1519
147632	Search: Update tile headers to allow wrapping.	v19.2 HF1514
143768	Sending a message from Document Generation automatically completes message if you cancel or close the document.	v19.2 HF1513
167751	Server Pull Task – Optimization.	v19.2 HF1519
135940	SS Grant: RX/DX Association Backport - 19.2.	v19.2 HF1508
131084	Statement XML contains 'invalid' characters: Create new job and job schedule to clean up all illegal (unprintable) characters.	v19.2 HF1510
140165	Structured SIG: Tech debt RAW SIG detail work.	v19.2 HF1510
121514	Superbill Status not updating when note is completed from FND (ALL PROVIDERS EVERY TIME).	v19.2 HF1505
157747	Superbill Sync Issue	v19.2 HF1518
159334	Surescripts performance optimization scorecard: Note free scripts for unambiguous notes.	v19.2 HF1520
115082	Surescripts RLE just spins when saving items for specific provider.	v19.2 HF1505
134411	Surescripts RLE not following parameters of 12 months.	v19.2 HF1508
59631	Surescripts v6: As a user, when I receive an electronic refill request, even if I can't ePrescribe, I still need to be able to deny and print.	v19.2 HF1505
119245	Technical Debt: Update to latest TX Text Control version 31 Service Pack 1.	v19.2 HF1512
165256	Texas ImmTrac consent indicator requirement on initial patient vaccine submission.	v19.2 HF1519
136662	Timeout when Summary is trying to load on RPN.	v19.2 HF1508
136662	Timeout when Summary is trying to load on RPN.	v19.2 HF1512

134611	TinyMCE: Banner displayed when no asset is on account.	v19.2 HF1508
144844	Track Payments: Responsible Party Payments: Blank receipt generates.	v19.2 HF1513
139480	UB: POS 62 not exporting patient reason for visit.	v19.2 HF1510
152981	UDS2023: Table 6A Combined Angular header for Diagnosis section reads 'Selected Services'; should read 'Selected Diagnoses'.	v19.2 HF1517
144178	Unable to add Dx code (W19.XXXA) to visit or history.	v19.2 HF1516
159427	Unable to manually set superbill status to custom status in Checkout window.	v19.2 HF1518
137426	Update ApplyHMRule Stored Procedure.	v19.2 HF1508
131514	Update BMI growth chart with Dec '22 guidelines.	v19.2 HF1508
131514	Update BMI Growth Chart with Dec '22 guidelines.	v19.2 HF1509
141053	Update Staging Endpoints - CPDEV01.	v19.2 HF1511
149668	Update transmission configs staging.	v19.2 HF1516
157411	URL change for the attestation slider when it is hosted inside demographics.	v19.2 HF1518
139401	Use basis for computing Gestational Age field for GA button.	v19.2 HF1510
55881	User Defined Templates: In FNC, user-defined templates are marked as complete once the OK button is clicked, regardless of unpopulated required fields.	v19.2 HF1511
129692	User Settings getting loaded 18,000 times.	v19.2 HF1506
127260	User: Demographics - Need to fix Dominant Hand header.	v19.2 HF1505
157831	UserPRM.Settings: Updates made for logged-on user are lost when user signs out.	v19.2 HF1518

147915	V19 Appointment Queue/Navigation Bar is displaying options for clinical note type de-selected in user setting.	v19.2 HF1515
147573	v19 Appointment Queue: Discharge is not shown when 'Ready to Discharge' is set from Discharge.	v19.2 HF1516
147430	v19 Appointment Queue: Initial load and toggling home tabs resets queue to the top.	v19.2 HF1516
140571	V19 FND: Family History note isn't retained.	v19.2 HF1511
148066	V19 FND: Problems and Diagnosis shading.	v19.2 HF1515
148043	v19 Formatting Model: Page break inserted between all embedded assessments.	v19.2 HF1516
141265	V19 Image Inking is not saving.	v19.2 HF1510
141283	v19 Messages Tile: Ellipsis being pushed off right side of tile when set to 1/3 or 1/4 width and message exists for patient with long name.	v19.2 HF1514
140578	V19 Messages Tile: Messages not associated with patient do not have hyperlink.	v19.2 HF1511
140887	V19 Patient Portal Messages: Unable to reply if new patient welcome emails is not on.	v19.2 HF1511
138303	v19.2 HF1507: Multiple clients unable to hard close, closing date does not update.	v19.2 HF1508
142925	V19.2 HF1511: Getting version mismatch error on login.	v19.2 HF1511
133648	V19.2: Archive Note - Generation of archive note pdf documents is failing for some patients.	v19.2 HF1507
166356	V19.3: Unhandled webapi exception trying to load Homepage for certain users.	v19.2 HF1520
154098	v19: External Patients tile - Sort by Patient Last Name.	v19.2 HF1518
145310	v19: Must cancel out of Find Zip to add +4 digits to patient zip code.	v19.2 HF1519
149600	v19: Navigation bar has irrelevant line when tutorials and homepage link are not shown.	v19.2 HF1516

129928	V19: Unable to access prescription queue from queued message notification.	v19.2 HF1517
129085	V19Scheduler: Icon for Message Center and desktop no longer work.	v19.2 HF1507
124716	Vaccine Task Message Issue Post HF Installation (2319): Incomplete Visit Only.	v19.2 HF1507
142103	View Full Note Composer menu item from Homepage - Allows user to continue clicking while loading FNC.	v19.2 HF1511
120163	View gestational age in patient toolbar.	v19.2 HF1507
170405	Viewing appointment creates a batch for rendering provider.	v19.2 HF1521
143133	Visit Checkout: FNC: When visit is completed, the superbill status is not updated (view only; upon save, it is updated).	v19.2 HF1513
130971	Visit Checkout: Generating model isn't filed under configured attachment type.	v19.2 HF1507
150435	Visit Checkout: Superbill status is updated when superbill has already been transmitted.	v19.2 HF1517
127576	Visit comment fields not retained when using Save/Save and Close Note icons.	v19.2 HF1503
127576	Visit comment fields not retained when using Save/Save and Close Note icons.	v19.2 HF1505
149690	Visit medication could not be loaded error.	v19.2 HF1516
149101	Visitwithoutsuperbill clean-up job.	v19.2 HF1516
143378	Waiting List Tile: Sort configuration is not retained.	v19.2 HF1513
126206	Warning for QUOM on Prescribe Summary window will be removed if they select the correct one.	v19.2 HF1505
169847	We should not send duplicate statements to eMEDIX.	v19.2 HF1521
138291	When loading multiple tutorial videos, after the first video is seen, subsequent videos are not shown.	v19.2 HF1510

142358	WinForms/Angular Locking.	v19.2 HF1511
135987	Writeoff Balance button not working in Track Superbills.	v19.2 HF1510