

**The gold standard for hard working practices.**

| New Features   | Added from 2016*-2021* | 2022* | 2023* | 2024 | 2025 |
|--|------------------------|-------|-------|------|------|
| Integrated CGM PAY** functionality and dashboard for credit card and ACH; automated payment plans                    |                        |       |       |      | ✓    |
| Enhanced Patient Responsibility Estimate using eMEDIX helps self-pay and uninsured patients                          |                        |       |       |      | ✓    |
| Customizable charge-entry workflow warns of date-sensitive entries and outdated codes; copies messaging rules easily |                        |       |       |      | ✓    |
| Smarter, expanded search capability for transaction references   |                        |       |       |      | ✓    |
| Patient insurance history  |                        |       |       |      | ✓    |
| Duplicate charge warnings for same DOS and provider  |                        |       |       |      | ✓    |
| Fully integrated patient statements using eMEDIX   |                        |       |       | ✓    | ✓    |
| More detailed eligibility display  |                        |       |       | ✓    | ✓    |

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 \*\* Priced separately.



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|--|------------------------|-------|-------|------|------|
| Daily appointment and activity review  |                        |       |       | ✓    | ✓    |
| Microsoft Windows Server 2022 support  |                        |       |       | ✓    | ✓    |
| Auto-creation of pending transactions from completed appointments  |                        |       | ✓     | ✓    | ✓    |
| Ability to make appointment resources inactive   |                        |       | ✓     | ✓    | ✓    |
| Ability to add saved notes to payments and statements  |                        |       | ✓     | ✓    | ✓    |
| Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI                        |                        |       | ✓     | ✓    | ✓    |
| Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders                           |                        |       | ✓     | ✓    | ✓    |
| Reporting for all payments matching Date of Service (DOS)  |                        | ✓     | ✓     | ✓    | ✓    |
| Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, and payments |                        | ✓     | ✓     | ✓    | ✓    |
| Patient encounters KPI dashboard to display patient visits, missed appointments, and average charges per visit |                        | ✓     | ✓     | ✓    | ✓    |
| New workflow to prevent printing and export of inactive items and patients                                     |                        | ✓     | ✓     | ✓    | ✓    |
| Integration with CGM CONNECTION** - a robust patient engagement tool   |                        | ✓     | ✓     | ✓    | ✓    |
| Enhanced password security   |                        | ✓     | ✓     | ✓    | ✓    |
| Report enhancements to meet 21st Century Cures Act demographic requirements                                    | ✓                      | ✓     | ✓     | ✓    | ✓    |
| OCR scanning of insurance cards and return of demographic information  | ✓                      | ✓     | ✓     | ✓    | ✓    |

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|---|------------------------|-------|-------|------|------|
| Enhanced ICD-10 search tool powered by IMO® Terminology   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Demographic information returned on eligibility checks  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Multiple revenue management improvements related to batch eligibility checks  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Fewer clicks for real-time eligibility checks   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| SQL server FileStream enabled to help reduce database size of scanned images  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Accept up to 12 diagnosis codes transferred from EHR (up to six from CGM PRACTICE PARTNER)  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Create AR tracker notes directly from Charges & Payments screen   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Assign agent, task, and due date from Charges & Payments screen   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Custom color coding for quick identification of patient types in patient lookup grids   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| EHR interface with the award-winning CGM APRIMA** solution  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Duplex scanning capability and full-page scans viewing  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Timely filing and appointment date filters in AR Tracker  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Enhanced eligibility response displays  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Patient balance field on custom displayed and printed appointment schedule  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Mobile app enhancements: permanent diagnosis for patient preview, edit appts, add'l insurance info, middle initials, facility codes | ✓                      | ✓     | ✓     | ✓    | ✓    |

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| Support for insurance payments by credit card                         | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Ability to default NDC codes in charges and payments                  | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Accounts Receivable Tracker for working AR balances                   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Expanded functionality and Patient Intake tool for CGM LYTEC Mobile   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Enhancements to real-time eligibility and EOB functionality           | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Customizable coding edits   | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Claim status verification with electronic response from clearinghouse | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Workflow to easily move credits                                       | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Customized printable appointment schedules                            | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Insurance timely filing calculator                                    | ✓                      | ✓     | ✓     | ✓    | ✓    |
| Advanced duplicate patient record matching                            | ✓                      | ✓     | ✓     | ✓    | ✓    |

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