

CGM MEDEDI Online Payments

TRAINING MANUAL

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Add the online payment option to the account statement, invoice or send via SMS

View the account and the amount outstanding by the patient.





View Account Statement and select "Add payment link."

						Choose an Account							
GM ==== P	Account Details					choose all Account							
	Account No.	Name											Filing Ref
Address of the second s	8	TEST, T MAST											
View	Status	Address					Contact I	Details					
ount History	Type	1					Tel						
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tanding Bills		6242					Fax						
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accounts		20021	141	0150		Standard Outstanding Bills Only Full	Statement	VISIT OF NEW OR ESTADLISHE 2					34
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en <u>d</u> SMS						Show Puil Patient Details							
nd Emails						Show Disgnosis Codes							
D						Add Payment Link							
						Send payment link through SMS	_						
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You can also choose to send the payment link via SMS.

Email the account statement to the patient with the payment link and QR code that can be used for online payment.

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CG) tentre	Account Statement	JANEDOE
Information		Ê.
Print	Account Statement	
Print to Elle	12 October 2021	
Email	1 Prior 7653214 Account No. 8	
View Print History	1 Te: (U12) 3003008 PR0 Kdt: Te: 10TH AVENUE Admin: 600: 0021886834	
	6242 Fact 6465464 VAT Rep. to 56465464 VAT Rep. to 56465464	
	Email: johanneshaverga@gmail.com Email:	
	TEST, T MAST	
	10TH AVENUE Contenter Press 6242 Main Member:	
	Member No :	
	Current 30 Days 60 Days 90 Days Unallocated Total Med Aci Pattert Due 34320 0.00 0.00 -400 34320 0.00 34329	
	7 ₂₀ Date Code Desc Ref Qtr Ansunt MA Pat 0/S MA Pat 1210/01 MAST ESTER TEST 34326	
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	2000 NEUKAGETHALLI-KELINTEET. 141 1.0 34320 0.00 34320 34320 34320	
	PAT MENTS RECEIVED * O/S MA Pat	
	0.00 Pat 0.00 MAID All prices include VAT 343.20 0.00 343.20 - * Parents motion in the std stags	
	For Electronic Funds Transfer, please use the following Bank Details:	
	iesi, izzoi Acc No. 8 Due. R 343.20 Amt Remit. K	
	Figure 1 Link: Mage / / suit characies.co.as / strine, _payments / strine, _payments phy? guid=5004800A C289 C627 - 50AB IF7C11 CBA119	
	Clicking on the payment link or scanning the QR code with your phone camera will allow you to pay using payment methods balow:	
	Zapper 🕐 SnapScan 🌒 masterpass 🥊 🛤 💭 📾 🕼 🕼 🕼	
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		Support number 6661 633 334 (5)



Patient payment

The patient receives the account statement or invoice that contains the option for online payments.

The patient can click the weblink to pay online or scan the QR code using a smartphone camera or QR code scanning app.

*****	For	Electronic Funds T	ransfer, please use	e the following Bar	k Details:		
TEST, T MA	ST	Acc No.	s Due. R	343.20 An	nt Remit. R		
	Paymont Link:	https://wellch.resign.co.	ca/ordine_payments/anline_	payments, php?gsid=509681	DA-C288-C62F-30AB-IF7	ICAS CILA II LI	
Exception	Clicking on the paym	ent link or scanning the QR	code with your phone car	Very allow you to pay Very to a summary	using payment method	s below:	

Once scanned, the Nexion payment portal opens up.

ONLINE PA CGMS.	YMENTS FOR A-PROD1 " nexion
TRANSACTION DETAILS	SELECT PAYMENT OPTION
AMOUNT : R1.25 TRANSACTION REF : STA-2546317 /8/ 2020-08-11 10:11:21	MOBILE APP PAYMENT
MEMBER REF : 8 TEST7, A NAST WEB REF : 50201	3D SECURE ONLINE CARD PAYMENT
STATEMENT For Account Number 8	
Zapper [∞] (♥) SnapScan	masterpass VERIFIED Maancard byVSA Securicate



When selecting "mobile app payment", the patient can choose to make payment via Snapscan, Zapper or Masterpass.

_	SELECT PAYMENT OPTION	
TRANSACTION DETAILS	🕑 SnapScan	ECT PAYMENT OPTION
RHOURT : EL.25	zapper	MOBILE APP PAYMENT
TRANSACTION HET 1 STA-2546317 /0/ 2020-0 NEAMBER PER : 8 TEST7, A MAST WER REF : 58201	🛑 masterpass	URE ONLINE CARD PAYMENT
DESCRIPTION STATEMENT For Account Number 8	CANCEL	
zapper	🕐 SnapScan 🛛 🌑 mosterposs	Verified by VEA

Once the patient selects an option, they will be presented with a QR code for that payment application (see Snapscan example below).

The patient can also click directly on the QR code to prepare the payment in the payment app (as an alternative to scanning the QR code).

TRANSACTION DETAILS	SNAPSCAN	Scan the barcode in your SnapScan App to complete your payment or open it in the app.
TRANNACTION REF: STA-2546317 /0/ 2020-08-11 10:11:21 MEMBER REF: 0 ETEST7, A MAST MEB REF: 50201		How can I use SnapScan? Download the SnapScan App from your mobile
DESCRIPTION	B 365699	 phone's app store Load your credit, cheque or debit cards into the app to make payments
STATEMENT For Account Number 8	ВАСК	ro, cranot ha konstrue
zapper	SnapScan mosterposs	VENIFIED MasswCard by VES Securicon



Once the patient has completed the payment via their payment app (e.g. Snapscan), the Nexion payment portal will reflect that the payment was successful and provide the patient with the opportunity to view and print the payment receipt.



The other payment option available is to pay via "3D secure online card payment".

TRANSACTION DETAILS	SELECT PAYMENT OPTION
AMOUNT : R1.25	MOBILE APP PAYMENT
TRANSACTION REF : STA-2546317 /87 2020-08-11 1011121 MEMBER REF : 8 TEST7, A MAST WEB REF : 58201	3D SECURE ONLINE CARD PAYMENT
DESCRIPTION STATEMENT For Account Number 8	
zapper 🐨 SnapScan	masterpass



When the patient chooses "3D secure online card payment" to make the payment, they will be presented with a screen to enter their card details to complete the payment.

Once the patient has completed the payment on 3D secure online card payment, they will also see the successful payment screen and again be able to view/print the receipt

	Secur	e Payment		
	Merchant	Nexion 3D Secure - On	line Payment	
	Transaction Type	Card Authentication		Maste
	Amount	ZAR1.25		Secur
	Account Type Card Number	EFT Credit Web		
	Expiration Date	August v 2020 v		
	Card Verification Number			
	Budget Period (months)	none V		
	DISA	AMUS -	MasterCard.	
Securetodi	3 Securatode	Securatione	Cancel	Continue 🕑



Check the status of payment links

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	Open Remittances	Ref. No.	Created		Batch Date	Source / Description	Check Total		Batch Total	-
hoose an Option										
ord Patient Payment										
Remittance										
Record Credit Journal										
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View Over Paid Bills										
Link2Pay Management										
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Navigate to the "Record/Allocate Payments" page, then select "Link2Pay Management."

You will see the history of payment links sent to patients and their successful payments.

NK2PAY4 MedEl								
	Open Remmitances		Link2F	ay Management				
se an Option	My Link2Pay STATUS : ACTIV	ε		REGISTRATION DAT	E : 2020-08-07 15:02:31			
	ACTIVATION DATE: 2020-08-0	7 15:04:50						
	Link2Pay Transactions							
	Patient Name	Date Generated	Reference	Third Party	Amount	1.26	Status	Description
	7 TESTE A MAST	2020-08-07 15:38:05	STA-2546317 /0/ 2020-00-07 15:12:59 STA-2546317 /7/ 2020-08-07 15:43:51	MEDEDI		1.23	SUCCESSFUL	STATEMENT For Account Numb
	7 TESTE, A MAST	2020-08-11 09:49:56	STA-2546317 /7/ 2020-08-11 09:50:12	MEDEDI		1.23	SUCCESSFUL	STATEMENT For Account Numb
	8 TEST7, A MAST	2020-08-11 10:11:05	STA-2546317 /8/ 2020-08-11 10:11:21	MEDEDI		1.25	SUCCESSFUL	STATEMENT For Account Numb
Back								
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By double-clicking on the payment link, you have the option to cancel a payment link. This is useful if the patient decides to pay with some other method i.e.: EFT / Cash / Direct Deposit etc.

By cancelling the payment link, the patient can't pay the amount twice by mistake.

				0	^	Signar		
	Open Remmitances	Records / Allocate Payment			REAN		۶	Share
ise an Option	PATIENT REFERENCE : 8 TEST7, A MAST	STATUS: NOT_COMPLETE	DATE CREATED: 2020-08-11 15:40.21					
	TRANSACTION REFERENCE : STA-2546317 /8/ 2020-08-11 15:40:20	AMOUNT : R1.85	BANK RESPONSE :					
	RECEIPT DATE :1970-01-01 02:00 00		Cancel Payment Link					
Back								
Exit				Fundament automburg CREA	1 2 24 25			



Allocating online payments in CGM MEDEDI

You will see a notification on the main menu screen to inform you that a patient has completed payment via a payment link.

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CGM Services	Main Menu							
	Notifications	Directory (Description					
Choose an Option	Date 44 Aug 2020 2:20 DM	Phoney	Description An Online payment has been seeningd for account 8 to the value of P	24				
choose an option	11 Aug 2020 2:35 PM	0.2	Collect Dayment from MAST A TEST? (Acc: 8)	24				
Bill / Debit	11 Aug 2020 2:36 PM	• 2 • 2	Collect Payment from MAST A TEST7 (Acc. 8)					
Patient(s)	7 Aug 2020 1:43 PM	0.2	Collect Payment from MAST A TESTE (Acc: 7)					
Record / Allocate	7 Aug 2020 3:11 PM	0.2	Collect Payment from MP & TESTS (Acc: 6)					
Payments	r rug toto orritin		condet rayment non-mit A rear o (Addrog					
Register								
New Patient								
View / Change	1							
Patient Details								
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Exit				Support number 0861 633 33				
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				2020/08/11				

Double click on the payment notification to open the payment receipt screen.

	JI CPS V4.5.0		Tou are screen sharing				
Cash Country	Main Menu						
Com	Notifications						
Choose an Option	Date	Priority	Description				
	11 Aug 2020 2:39 PM	• 2	An Online payment has been received for account 8 to the valu	e of R2.4			
Bill / Debit Patient(s)	11 Aug 2020 2:38 PM	• 2	Collect Payment from MAST A TEST7 (Acc: 8)				
	11 Aug 2020 10:10 AM	0 2	Collect Payment from MAST A TEST7 (Acc: 8)				
Record / Allocate	7 Aug 2020 3:43 PM	0 2	Collect Payment from MAST A TEST5 (Acc: 7)				
Payments	7 Aug 2020 3.11 Pm	• z	Collect Payment from Mit A TEars (Acc. 6)				
Register							
New Patient							
View / Change							
Patient Details							
View							
Account Info							
View / Print							
Reports							
Unsent Items		Bill Payment Details	×				
	1						
		Online Payme	2.40				
		chine ruyin					
		Account Liable Balance	Bill Balance				
		Post Balance Print Claim Responses	E Print Invoice E Print Statement Statement				
		- to Account — Responses					
		\bigcirc		Integrate your Payments			
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				2020/08/11			



Confirm the amount and select "Post Balance to Account" and confirm the payment receipt by clicking Ok

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	Main Menu Ro							
CGM Service	Notifications							
\smile	Date	Priority	Description					
hoose an Option	11 Aug 2020 2:39 PM	2	An Online payment has been received for account 8 to the value of R2.4					
	11 Aug 2020 2:38 PM	0 2	Collect Payment from MAST A TEST7 (Acc: 8)					
Bill / Debit	11 Aug 2020 10:10 AM	0 2	Collect Payment from MAST A TEST7 (Acc: 8)					
Patient(a)	7 Aug 2020 3:43 PM	0 2	Collect Payment from MAST A TEST6 (Acc: 7)					
Record / Allocate	7 Aug 2020 3:11 PM	0 2	Collect Payment from MR A TESTS (Acc: 6)					
Payments								
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Allocate the payment to the outstanding amounts in the Allocate Credit screen and choose "Accept Changes".



*The outstanding account amount is now settled.