



# Practice Perfect Plus Lite Manual

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## Introduction to Practice Perfect

Designed in 2008, by a doctor for medical professionals to ensure that you get the most out of your workday. Trusted by medical teams of 2 to 200, Practice Perfect understands the exact needs of specialist practitioners.

More than just a digital version of a patient's paper chart, **Electronic Health Records** digitally capture the why, what and how of clinical care. **Create clinical notes** with a click, draw diagrams to **support your examination observations** and even **send blood work or samples to your favourite lab**. **Combine real-time patient and billing data** for records that are nothing short of perfect with **Practice Perfect**.

### Always on, always up to date



#### ACCURATE

Always on and always up to date, **Practice Perfect** is available 24/7 and accurate every time. **Auto-update** ensures that you continue to get the latest and best - as the saying goes, "Practice makes perfect"!



#### A SINGLE SOURCE OF THE TRUTH

Access vital clinical information to paint a complete picture of a patients' health. Notes, diagrams, lab results, MIMS, and more



#### PAPERLESS PRACTICE

**Automate your practice** processes and **go paperless**. For patient records which are nothing short of perfect, our **Electronic Health Records** offer greater accuracy, fewer errors and less duplicates than their paper counterparts.

Practice Perfect is used by:

- General Practitioners
- Physicians
- Paediatricians
- Gynaecologists
- Urologists
- Surgeons
- Physiotherapists
- And various other specialities

## **A picture of your patient's health**

### **Vital Clinical Information**

Support your clinical decision-making by capturing vital clinical information such as your patient's clinical history, examination notes, procedures, prescriptions, lab reports and more.

### **Treatment Notes to suit your practice**

Get started with a template, it's the perfect way to document your clinical work.

### **Multi-device Support**

Access your patient data from anywhere, seamlessly switching devices to complete complementary tasks.

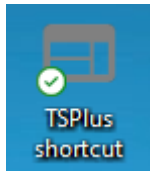
# Remote Access

## What is Remote access?

Remote access is the ability to connect remotely to a hosted server on our Azure platform using an application to ensure a secure and encrypted connection.

## How to log in using TSPlus

1. Click on the TSPlus icon on your desktop.



2. The TSPlus window will open a login screen. The first time you login, enter your username and password.

Select the 'RemoteApp' option and click 'Log on'.

*Note your username and password will be auto-saved for ease of use in future.*

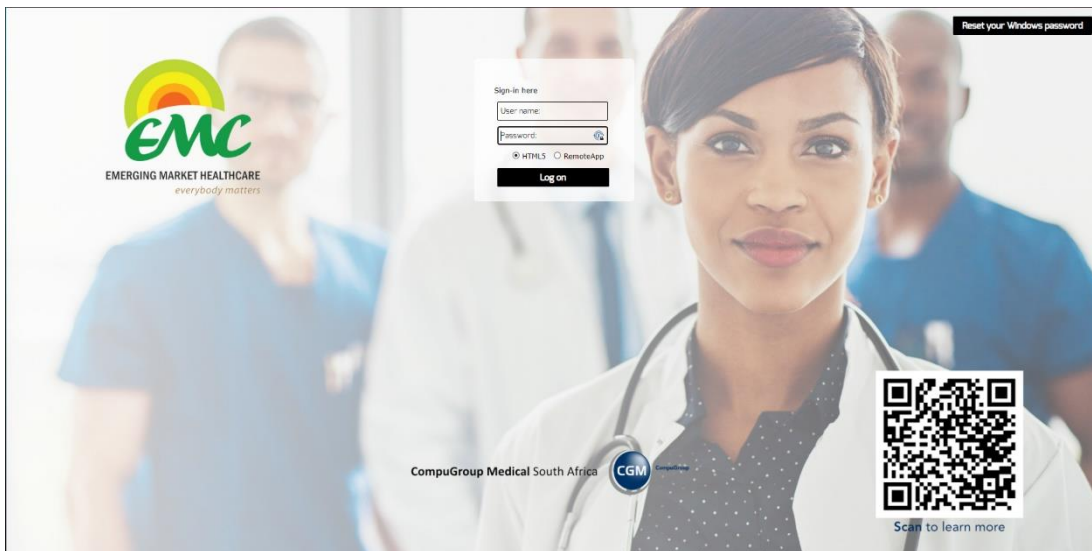
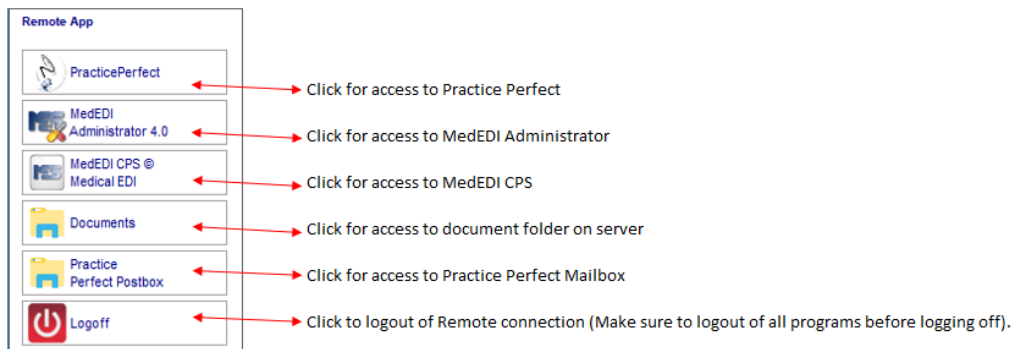


Fig 1: Your login screen also has a QR code that will link you to the [training landing page](#) with handy FAQ's and a video on how to utilize the system.

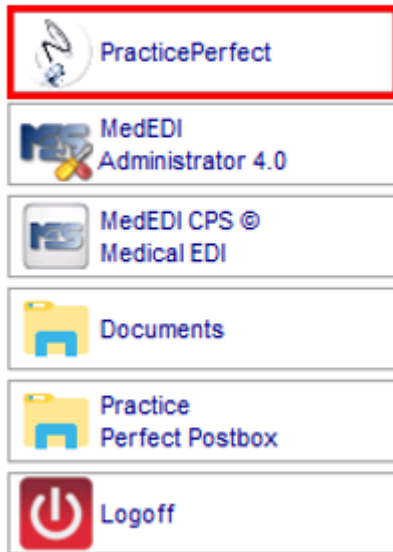
3. Next, the Remote App menu will appear on your screen giving you access to the Practice Perfect and MEDEDI systems.



## Logging into Practice Perfect

1. Click on the Practice Perfect button on the Remote App

### Remote App



2. Enter your User Name and Password, then click on the tick to login

The screenshot shows a 'Login' dialog box with three input fields and a button. The first field is labeled 'User Name:' and contains the text 'Demouser0'. The second field is labeled 'Password:' and contains a series of black dots. The third field is a button with a blue checkmark icon. Red boxes with numbers 1, 2, and 3 are placed over the 'User Name' field, the 'Password' field, and the 'Login' button, respectively. To the right of the dialog box is a legend table.

1	User Name
2	Password
3	Login

# Opening a Patient File from Practice Perfect

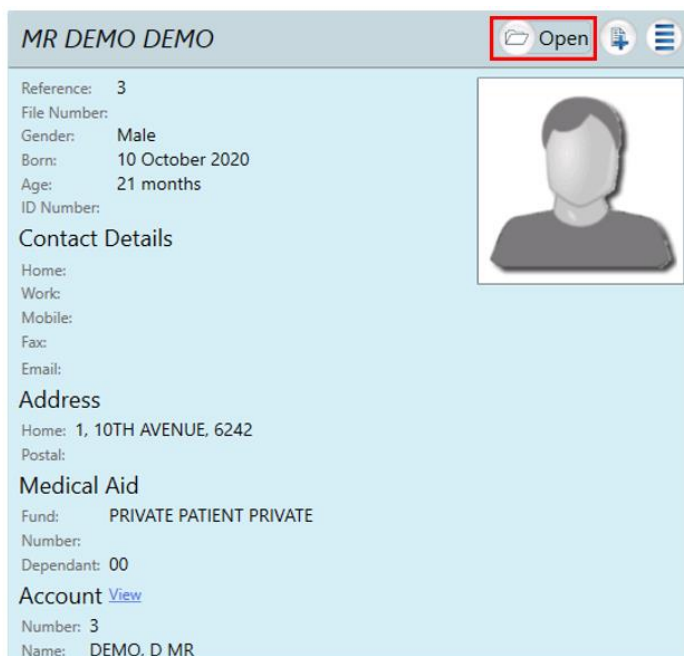
1. Click on the 'Patients' button to get to the search option



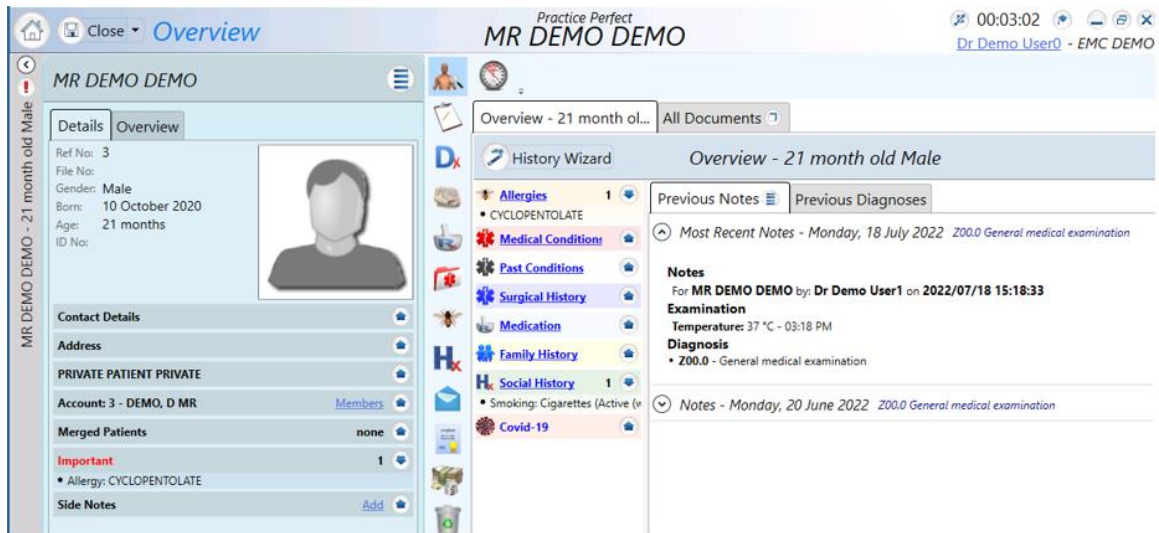
2. Type in the name of the patient in the search bar and press enter to search



3. Once the correct patient file is selected, a brief overview of that patient will appear on the right-hand side of the screen. To access the full patient file, click on the 'Open' button.

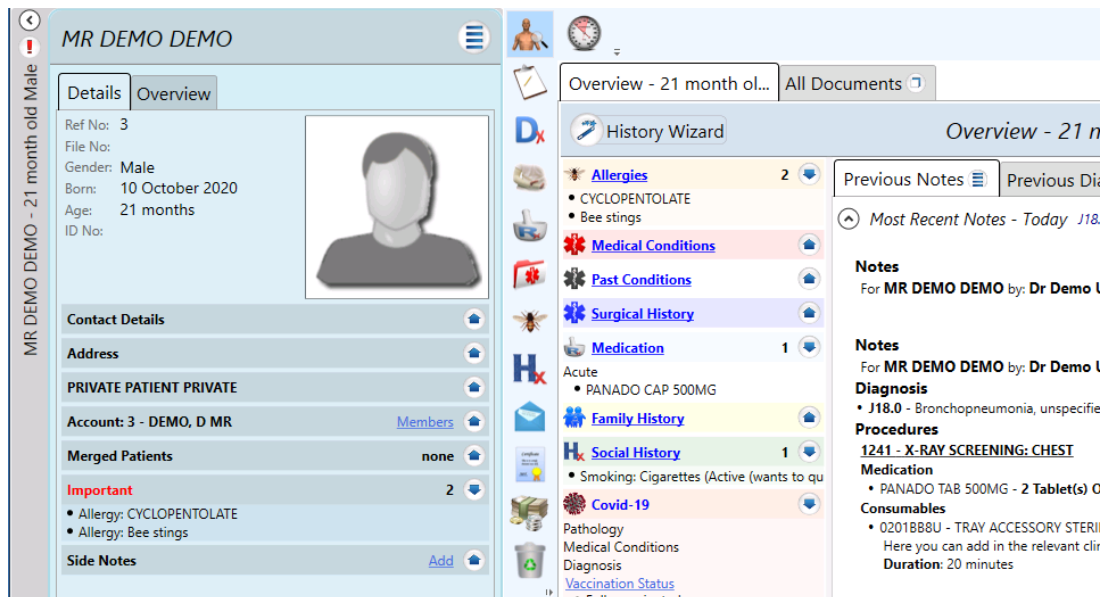
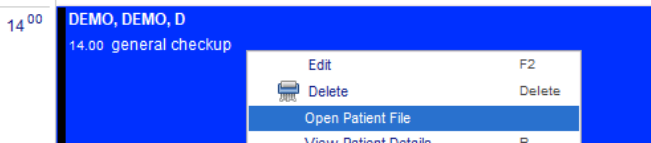


4. Once the patient file is open, it will give an overview of the information available and you can select various options for more detail i.e Allergies, Medical Conditions, Past Conditions etc.



## Opening a patient file from the MEDEDI Calendar

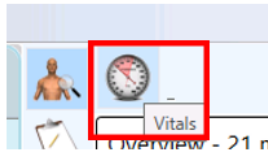
To open a patient file from the MEDEDI calendar you must be logged into MEDEDI and on the calendar screen. Right-click on the appointment of the patient file you want to see and select 'Open Patient File'. The patient's profile will open automatically in Practice Perfect. The doctor will be able to add required clinical notes, diagnosis, treatment plans, medication, sick notes and other personal details.





# Creating notes from Check Boxes (Vitals Page)

1. To add a patient's vitals measurements, click on the 'Vitals' icon at the top of the window



2. You can enter all the vitals measured for an examination

A screenshot of the 'Examination' form in the software. The form contains several rows of input fields for different vital signs. Each row includes a numerical value, a unit or category, and a date-time field. A 'Past' button is available for each entry. The data entered is as follows:

Vital Sign	Value	Unit/Category	Date/Time
Blood Pressure:	115 / 80	Left Arm, Sitting	2022-07-27 14:25
Pulse Rate:	82	Regular	2022-07-27 14:25
Temperature:	34.3	Orally	2022-07-27 14:25
Respiratory Rate:	16		2022-07-27 14:25
Oxygen Saturation:	95	SpO <sub>2</sub> , Room Air	2022-07-27 14:25
Peak Expiratory Flow:	91	L/min	2022-07-27 14:35
Weight and Height:	84 kg, 182 cm	BMI: 25.36	2022-07-27 14:25
Blood Glucose:	5.6	mmol/l, Fasting	2022-07-27 14:37
Total Cholesterol:	4.1	mmol/l, Fasting	2022-07-27 14:38

3. Once all the information has been captured, the data will be saved under the "Clinical Notes" (white clipboard icon). You can also access it from the "Overview" page, at the section "Previous Notes."

A screenshot of the patient overview page for 'MR DEMO DEMO'. The page is divided into several sections. On the left, there is a patient profile card with details like 'Ref No: 3', 'Gender: Male', and 'Born: 10 October 2020'. Below this is a 'History Wizard' section with various medical categories like Allergies, Medical Conditions, and Medication. On the right, there is a 'Previous Notes' section with a list of notes. A red box highlights a white clipboard icon in the top navigation bar. The notes listed are:

- Notes For MR DEMO DEMO by: Dr Demo User0 on 2022/08/01 12:55:05
- Notes For MR DEMO DEMO by: Dr Demo User0 on 2022/08/01 13:13:14
  - Diagnosis: J18.0 - Bronchopneumonia, unspecified
  - Procedures: 1241 - X-RAY SCREENING: CHEST
  - Medication: PANADO TAB 500MG - 2 Tablet(s) Orally
  - Consumables: 020188BU - TRAY ACCESSORY STERILE ( Nappi Code:423697)
- Notes For MR DEMO DEMO by: Dr Demo User0 on 2022/08/01 13:24:41
- Notes For MR DEMO DEMO by: Dr Demo User0 on 2022/08/01 13:53:50

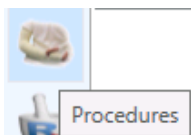
## Auto-text clinical notes

The auto text function is a quick and easy way to add pre-recorded clinical notes to procedures.

Once the auto text clinical note is created and linked to a procedure, when adding the procedure to a patient's profile you can easily add the saved clinical note.

### Creating auto-text clinical notes

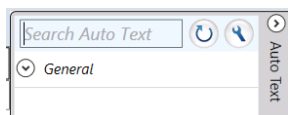
1. To create auto-text options, open the Procedures tab. Then click on the 'Add Procedure' button (plus symbol).



2. Search for the procedure you want to add auto text to, or type in the procedure code.

Procedure:	<input type="text" value="Search Procedure"/>
ICD10:	<input type="text" value="chest x"/>
Medication:	<b>0452</b> FRACTURE (REDUCTION UNDER GENERAL ANAESTHESIA)
Clinical Notes:	<b>1225</b> EXCISION OF MALIGNANT CHEST WALL TUMOURS
	<b>1241</b> X-RAY SCREENING: CHEST

3. Click on the 'Auto Text' bar on the right side of the screen. Click on the plus symbol to add in a new note. You can also add a new procedure from this screen by clicking on the spanner icon.



4. Give your auto text clinical note a name, then choose a category to add it under and add the description to be used.

Click on the 'save' button to add this to the system.

Name	<input type="text" value="Demo Example"/>
Category	<input type="text" value="General"/>
Shortcut	<input type="text"/>

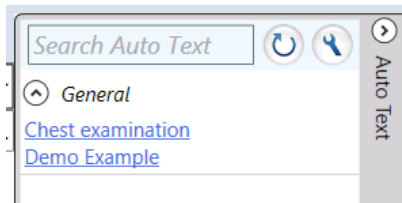
Here you can add in the relevant clinical notes to be linked to the name given above.

# Using auto-text clinical notes

To use auto text, go to the patient profile. Click in any “free text” field, the ‘auto text’ search option will appear on the right side of your screen.

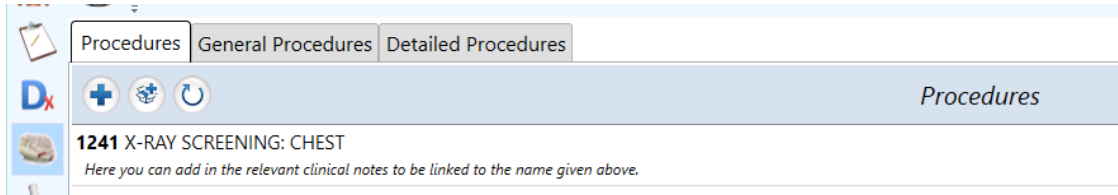
Here you will have an overview of the categories and auto text clinical notes you have created under each category.

1. Selected, the notes you want to add and it will automatically be added under the clinical notes section for procedures.



Procedure:	<b>1241 X-RAY SCREENING: CHEST</b>
ICD10:	<i>Search ICD10 Codes</i>
Medication:	<i>Search Medication</i> <span>▼</span> <i>Dosage</i> <a href="#">Add Medication</a>
Clinical Notes:	Here you can add in the relevant clinical notes to be linked to the name given above.

2. The clinical notes are free text, so can still be edited once they have been added in.



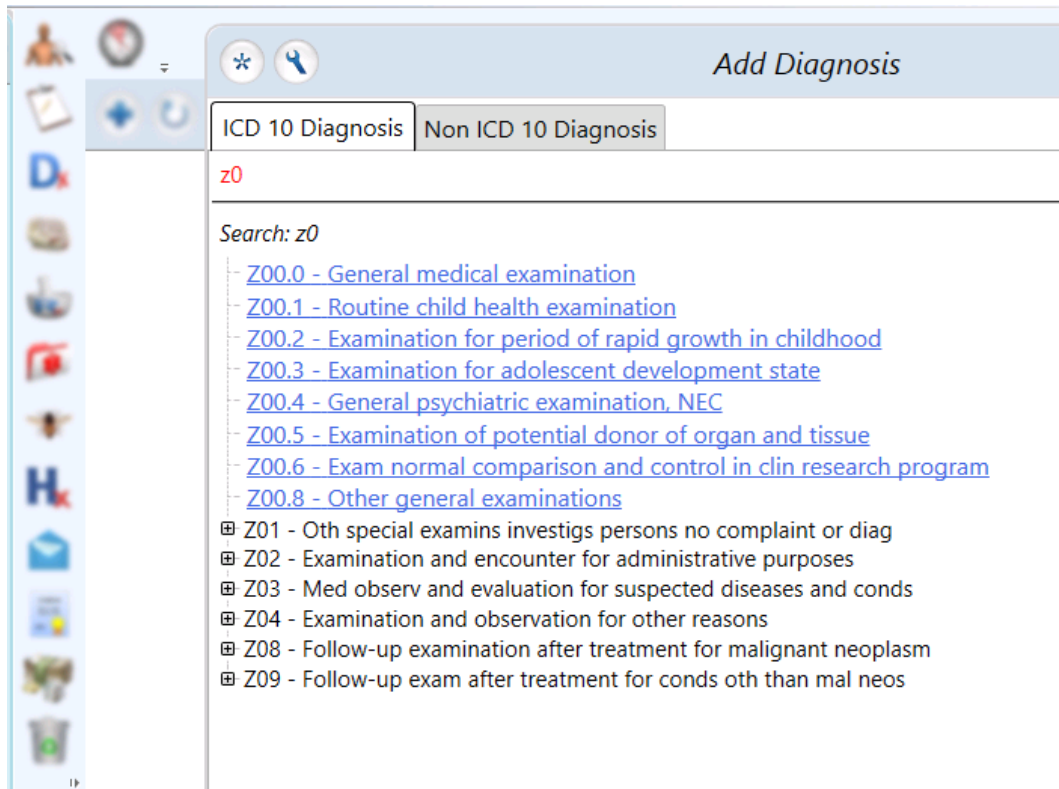
## Making a diagnosis

1. To add a new diagnosis, click on the 'diagnosis' icon (see Fig. 2) and click on the plus sign.



Fig 2. Diagnosis icon

2. You can now search either by ICD10 code or by typing a description for your diagnosis. Select the relevant diagnosis from the dropdown list.  
You can set up custom procedures, medications, allergies etc. by clicking on the 'spanner' icon.



## Generating a prescription

All information regarding your patient's medication can be recorded and viewed on the patient profile, to access the medication records click on the prescriptions icon (see Fig.3).

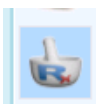


Fig.3 Prescriptions icon

1. To create a new prescription, click on the new prescriptions block.



2. Search for the medication that you would like to prescribe and select the dosage to be administered. Click 'accept' and a new prescription will be created.

**Add Medication**

Chronic ICD10:   Medical Condition  Diagnosis

Ingredients  Custom

- PANADO TAB 500MG
- PANADO (NO ALC/SUGAR) SYR 120MG/5ML
- PANADO CHILDREN BANANA TAB 125MG
- PANADO EFT EFT 500MG
- PANADO MEDSIP GINGER 5GM SAC
- PANADO MEDSIP HONEY LEMON SAC
- PANADO MELT TAB 500MG
- PANADO PAED S-BERRY SYR 120MG/5ML
- PANADO PLUS CAP
- PANADO CAP 500MG

- VARIPAN TAB 500MG
- DIS-CHEM PARACETAMOL TAB 500MG
- DOXSYN TAB
- PAINOGESIC TAB 500MG
- CETAPON TAB 500MG
- PARACET TAB 500MG
- PANADO MELT TAB 500MG
- DISC ZYDUS PARACETAMOL TAB 500MG
- AUSTELL PARACETAMOL TAB 500MG

PANADO CAP 500MG Take 1 Tablet(s) Twice Daily Orally as needed for Pain (20) Repeat X 6 mims

Pack	Application	Dosage	Dosage Unit	Interval	Location	Instruction	Repeat
20	Take	1	Tablet(s)	Twice Daily	Orally	as needed for Pain	6
20 <small>R18.59</small>	Take	1	Tablet(s)	bd - Twice Dail	P.O. - Orally	P.C. - After Me	
	Apply	2	Capsule(s)	tds - Three Tim	In Affected Eye	PRN Diarrhoea	6
	Chew	3	Drop(s)	tid - Three Tim	In Both Eyes	PRN Dyspnoea	5
	Inhale	4	ml	Daily	In Each Nostril	PRN Nausea -	4
	Insert	5	cm	Hourly	Nasally	PRN Pain - as r	3

3. To customise procedures, medications, allergies, etc. on a prescription click on the 'spanner' icon.

**New Prescription** Valid from 27 July 2022

PANADO CAP 500MG Take 1 Tablet(s) Twice Daily Orally as needed for Pain (20) Repeat X 6 Edit Delete

4. Once completed the script can be printed for the patient.

# Dr Demo User0

MBCbB  
MP: MP4332216 PR: 1122334

Tel: (021) 5550000  
Box 123  
Cape Town  
Western Cape  
7570

Fax:

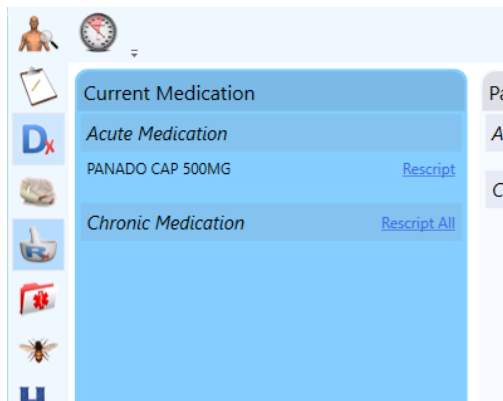
## Patient Details

Name: MR DEMO DEMO	<b>Patient's Address:</b>
DOB: 10 October 2020	1
Cell:	10TH AVENUE
Tel (H):	6242
Medical Aid: PRIVATE PATIENT PRIVATE	
Medical Aid No:	

Rx:

PANADO CAP 500MG Take 1 Tablet(s) Twice Daily Orally as needed for Pain (20) Repeat X 6

5. The prescription will reflect on the main screen under 'Current Medication' tab.



# Adding a procedure

1. To add a procedure, click on the procedure icon (see Fig.4).



Fig.4 Procedure icon

2. To add a new procedure, click on the plus symbol.
3. To add a new procedure to a patient profile, type in the code or search by name.
4. Select the relevant ICD10 code, add additional medication, clinical notes, select the date, add procedure duration and an authorization code. Finally, add the location, a modifier and lastly add in consumables. Click on 'accept' to save.

**Add Procedure**

Procedure: **30100 X-RAY OF THE CHEST, SINGLE VIEW**

ICD10: **Z00.0 - General medical examination**

Medication: **Search Medication** | Dosage | Unit | Route | 1 | Delete

Clinical Notes: **This is a general checkup x-ray**

Date: **2022-07-27 15:33**

Duration: **10** minutes | Anaesthetic Procedure:

Authorization Code: **123456**

Location:

Modifier:

Consumables: **0201BB8U TRAY ACCESSORY STERILE** | Delete

[Add Consumable](#)

## Adding an allergy

1. If the patient has an allergy that needs to be noted, click on the allergy icon (see Fig. 5)

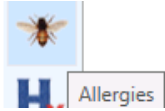
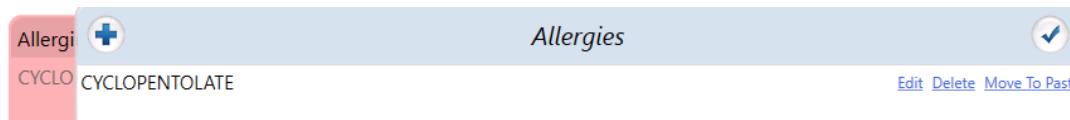
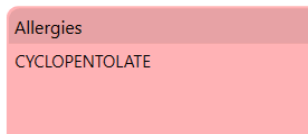
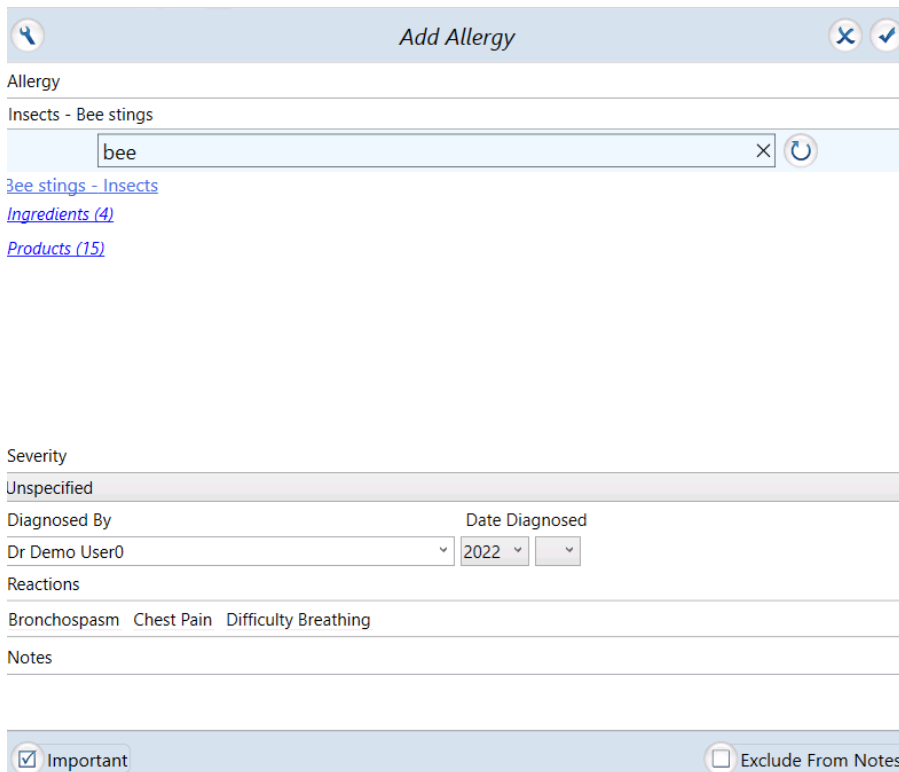


Fig.5 Allergy icon

2. Click in the Allergies block to manage the list. Now you can add, edit, delete, or move allergies to past tense.



3. To add a new allergy click on the plus sign and fill in accordingly. Click 'accept' to save your changes.



**Add Allergy**

Allergy  
Insects - Bee stings

bee

[Bee stings - Insects](#)  
[Ingredients \(4\)](#)  
[Products \(15\)](#)

Severity  
Unspecified

Diagnosed By: Dr Demo User0  
Date Diagnosed: 2022

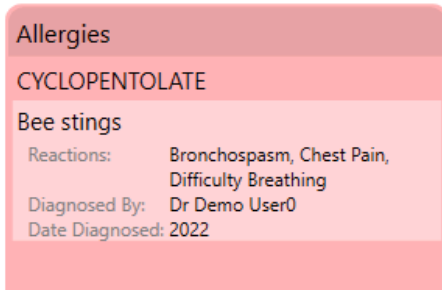
Reactions  
Bronchospasm Chest Pain Difficulty Breathing

Notes

Important  Exclude From Notes



4. The allergy list is now updated.



## Creating a sick note

1. Practice Perfect comes with a built-in user-friendly 'create a sick note' form.
2. Click on the 'Medical Certificates' icon, click on the 'Add Sick Note' button (see Fig. 5).

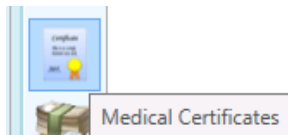


Fig. 5 Medical Certificates

3. Select all the applicable options to create the sick note. Click on the tick to save.

The screenshot shows a "Create Sick Note" form with the following fields:

Language:	English		
Attended Practice On:	2022/08/01		
Information:	In My Opinion	Unfit For:	Work
From:	2022/08/01	To:	2022/08/05
Nature Of:	Illness		
Detail:	Major flu and bronchitis		
Other Detail:			
Patient Will Return On:	2022/08/08		

- The the sick note has been created and added to the patient’s profile. This document can be printed or emailed to the patient. If any “detail”/ “other detail” or “recommendations” are disclosed, the sick note will bring forward the requirement for the patient to sign the document as well.

**Dr Demo User0**  
 MBChB  
 MP: MP4332216 PR: 1122334

Tel: (021) 5550000 Fax:  
 Box 123  
 Cape Town  
 Western Cape  
 7570


**Medical Certificate**

This is to certify that MR DEMO DEMO attended this practice on Monday, 01 August 2022.  
 In my opinion, he was unable to attend work from Monday, 01 August 2022 to Friday, 05 August 2022 due to illness.  
 Description: Major flu and bronchitis  
 He will return to work on Monday, 08 August 2022.  
 Recommendations: Stay home, rest and complete medication given.

By signing below, the patient gives informed consent for the disclosure of the description of their illness/disorder.

Signed: \_\_\_\_\_ ( MR DEMO DEMO )

Signed: \_\_\_\_\_  
 Dr Demo User0  
 MBChB  
 Monday, 01 August 2022



## Generating referrals/ reports

- Practice Perfect allows you to add templates or used pre-generated templates to refer patients and generate reports. Click on the ‘Referrals and Reports’ icon (see Fig.6), then click on the ‘Add Document’ button.

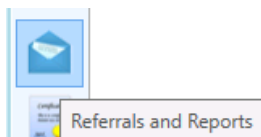
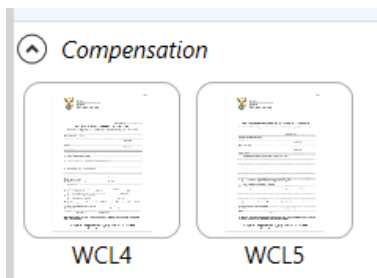


Fig 6. Referrals and Reports

- Select the template you would like to use.



- Open the template and add in the information as required.

*Edit: WCL4 - First Medical Report In Respect Of An Accident*

Claim Number:

**FIRST MEDICAL REPORT IN RESPECT OF AN ACCIDENT**  
**COMPENSATION FOR OCCUPATIONAL INJURIES AND DISEASES ACT, 1993 (Act No. 130 OF 1993)**  
[Section 6A(b) – Commissioner's rules, forms and particulars – Annexure 15]

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Names and Surname of employee MR DEMO DEMO

Identity Number ..... Address: .....  
1, 10TH AVENUE, 6242 ..... Postal Code 6242

Name of employer EMPLOYER NAME AND ADDRESS DETAILS

Address ..... Postal Code .....

Date of accident 2022/07/31

---

1. Date of your first consultation 2022/08/01

2. How did the alleged accident happen? STATE HOW INCIDENT OCCURRED

3. Full clinical description of injury (ies) (not symptoms, signs or syndromes) .....  
STATE SYMPTOMS AND SIGNS CAUSE BY INJURY HERE

4. Describe briefly any pre-existing defect disease .....  
ADD IN ADDITIONAL INFORMATION HERE

---

5. X-rays Date 2022/08/01 By whom DOCTOR  
 (Attach report if available)

6. Surgical Procedures: Date 2022/08/01 By whom DOCTOR  
 Brief description .....

---

7. Anaesthetics: General / Local Local Duration 1 hours 30 min

6. (a) Consultation Yes / No Yes With whom DOCTOR Date 2022/08/01  
 (b) Was the employee referred for physiotherapy? Yes / No Yes Physiotherapist PHYSIO 1

6. (a) Is the employee unfit for work? Yes / No Yes  
 (b) Possible date fit for: Light duty 2022/08/08 Normal duty 2022/08/15

---

I certify that I have by examination, satisfied myself that the injury(ies) of the employee is the result of the accident as described above.

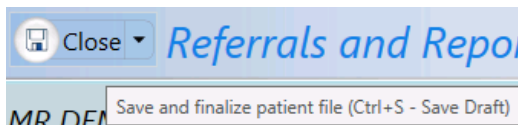
Signature of Medical Practitioner/Chiropractor .....  
 Name (Printed) Dr Demo User0 Date (important) 2022/08/01  
 Address Box 123, Cape Town, Western Cape, 7570  
 Postal Code 0001 Practice number 1122334

- Save the form to add to the patient’s file. This form can then be printed or emailed.

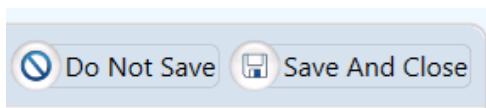
## Save and close a patient file

When you’re done working in a patient file you can save it and you are able to edit it at a later stage to add/review notes and procedures.

- Click on the ‘Close’ button on the top left of the screen.



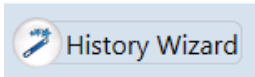
- On the next screen, there is a ‘Do Not Save’ option which deletes all changes made and a ‘Save And Close’ option which will save and close the patient file for future reference.



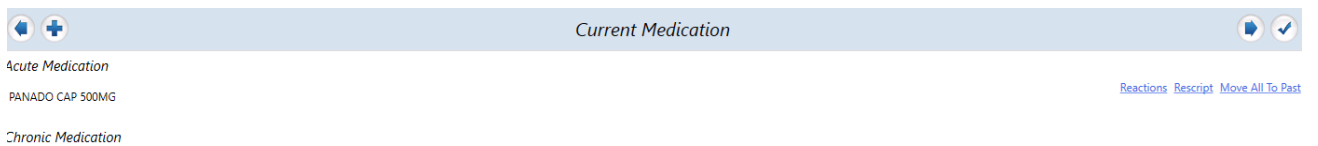
# Using the history wizard

The 'History Wizard' button gives you quick access to all updates made on a patient file in a slide format. You will be able to see all topics and options on the patient's profile.

1. To access the history wizard open the patient file, click on the 'History Wizard' button.



2. Use the Arrows to navigate between screens. You are able to edit the patient file by simply clicking on the plus icon on the relevant screen, to save changes click on the tick.



# Navigating the Billing Screen in Practice Perfect

The consultation is complete. All diagnoses, notes and procedures have been performed and captured and you are now ready to bill the patient.

1. Click on the Billing icon (Fig.7). You will be directed to the billable items screen that is linked to the MEDEDI system.

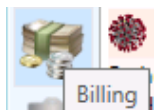


Fig.7 Billing

Billable Items		Bill Summaries	
<div style="display: flex; justify-content: space-between; align-items: center;"> <span>EMC</span> <span>Send</span> <span>Send &amp; Open</span> </div>			
MedEDI Bill Details			
Doctor:	Dr Demo User 1		
Practice:	EMC DEMO		
Bill Date:	2022/08/01		
Authorization:			
Consultation:			
<input checked="" type="checkbox"/> <b>Diagnosis</b>			
<input checked="" type="checkbox"/> <b>J18.0</b>	Bronchopneumonia, unspecified	1 Aug 2022	Dr Demo User0
<input checked="" type="checkbox"/> <b>Procedures</b> <span style="float: right;">ICD10</span>			
<input checked="" type="checkbox"/> <b>1241</b>	X-RAY SCREENING: CHEST	1 Aug 2022 <b>Z00.0</b>	Dr Demo User0
<input checked="" type="checkbox"/> <b>Medication and Consumables</b> <span style="float: right;">Nappi    Quantity</span>			
<input checked="" type="checkbox"/> <b>0201BB8U</b>	TRAY ACCESSORY STERILE	1 Aug 2022 <b>423697</b>	1    Dr Demo User0
<input checked="" type="checkbox"/> <b>PANADO TAB 500MG</b>		1 Aug 2022 <b>752274058</b>	24    Dr Demo User0

## Sending items to MEDEDI from Practice Perfect billable items screen

On the billing screen it will give an overview of everything recorded in the patient file that needs to be billed.

### Practice Perfect Only

If you are only using Practice Perfect, to transfer the bill and send it to MEDEDI click on the 'MES SEND' button. This will now be transferred to MEDEDI to be processed later.



### Practice Perfect and MEDEDI

If you are only using Practice Perfect and MEDEDI, click the 'MES Send & Open' button. This will open the MEDEDI billing screen and the Doctor is able to do the billing directly.

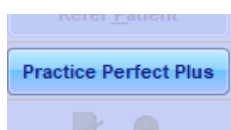


### Billing in MEDEDI

1. Once the bill is in MEDEDI, to find the Practice Perfect bill in MEDEDI, click on the 'Bill / Debit Patient' menu button.



2. Then click on the 'Practice Perfect Plus' button on the menu



3. Here you will see a list of all unprocessed bills sent through from Practice Perfect.

Status	Date	Ext. Bill No.	Account Number	Doctor	Patient/Account Holder
Unprocessed	01/08/2022	150	3	DR Dr Demo1	MR DEMO DEMO

4. Select the bill from the transaction list that you want to process. Select either 'Bill Patient' – to send a claim to the medical aid OR select 'Bill as Private' - for the patient to pay directly.

Status	Date	Ext. Bill No.	Account Number	Doctor	Patient/Account Holder
Unprocessed	01/08/2022	150	3	DR Dr Demo1	MR DEMO DEMO

5. The bill details screen will open in MEDEDI. There is still the option here to add/remove or modify the bill.

6. Click on the 'accept changes' button to complete the process. The claim will be sent to the medical aid or the patient will be billed privately.

00 EMC DEMO MedEDI CPS v4.7.2

**Bill Details**

Account: DEMO, D MR | 3 | Med. Aid: PRIVATE PATIENT SEP | 00  
 Patient: MR DEMO DEMO | Gender: M | DOB: 10/10/2020 | 22 m  
 Doctor: DEMO1, DR | MP4332211 | Ref. Dr.: | Op.:  
 Chg. Rate: STANDARD\* | Bill Date: 01/08/2022 | Venue: Rooms | Auth:

Diagnoses: J18.0 - BRONCHOPNEUMONIA, UNSPECIFIED

Bill Summary	Code	Qty	Price	Diag	Levy	Disc.	Med. Aid	Pat. Due
Administration Fee			0.00					
X-RAY SCREENING: CHEST	1241	1	50.60	Z00.0	0.00	-0.00	0.00	50.60
PANADO 500MG TAB	0201	24	25.97	Z00.0	0.00	-0.00	0.00	25.97
TRAY ACCESSORY STERILE PORTRAY...	0201	1	38.90	Z00.0	0.00	-0.00	0.00	38.90

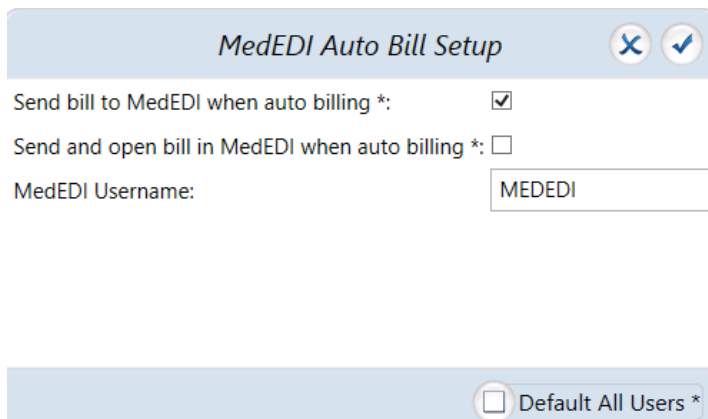
Bill Totals: 115.47 | 0.00 | -0.00 | 0.00 | 115.47

7. Once the bill has been processed from the Practice Perfect Plus menu, it will be cleared and moved along to the next step (see [MEDEDI manual](#)).



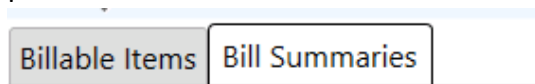
## Using the Auto-Bill in Practice Perfect

1. On the billing screen for Practice Perfect, there is the option to select MEDEDI Auto Bill directly or to select Send and Open the bill directly.
2. In order for this option to work correctly, the naming of the users in both Practice Perfect and MEDEDI need to be identical.



## Using the Bill Summaries tab in Practice Perfect

1. Click on the 'Bill Summaries' tab on the billing screen in order to access the history of the patient's bills that have been issued.



2. Select the relevant bill from the history list and it will display on the right-hand side of the screen. Here you can print, email the bill or save the bill to a different location. You can even open the bill in MEDEDI from this location.

**Billing Items Summary**

Practice Details

**EMC DEMO**  
 Practice No: 1122334  
 Tel: (021) 5550000  
 Email:  
 User: Dr Demo User0



Bill ID: 150

Bill Date: 1 August 2022

**Account Details (Party responsible for account)**

Account No:	3	Account Name:	DEMO, D MR
Work Phone:		Fax:	
Mobile Phone:		Home Phone:	
Email:		Postal Address:	1 10TH AVENUE 6242

**Medical Aid Details**

Scheme:	PRIVATE PATIENT	Plan:	PRIVATE
Option:	PRIVATE	Number:	
Dependent code:	00		

**Patient Details (also the Main Member)**

Title:	MR
Lastname:	DEMO
Firstnames:	DEMO
ID Number:	
Date of Birth:	10 October 2020
Cell Phone:	
Home Phone:	
Work Phone:	
Email:	

MedEDI Bill Details - (DB:00)

Practice:	<b>EMC DEMO</b>	Doctor:	<b>Dr Demo User 1</b>
Pr No:	1122334	Council No:	MP4332211
Consult Code:		Invoice No:	
Status:	<b>Pending</b>		

Diagnosis

ICD10	Description
J18.0	Bronchopneumonia, unspecified

Procedures

Code	Procedure Description
1241	X-RAY SCREENING: CHEST
ICD10: Z00.0	Date: 1 August 2022 Duration: 20 min Location: Rooms

Consumables & Medication Used

Description	Nappi	Qty
0201BB8U TRAY ACCESSORY STERILE	423697	1
PANADO TAB 500MG	752274058	24

00 EMC DEMO MedEDI CPS v4.7.2

**Bill History**

Invoice No.: 20    Service Date: 01-Aug-2022    Chg. Rate: STANDARD\*    Practitioner: Demo1, Dr  
 Patient: DEMO, DEMO MR    D.O.B: 10-Oct-2020    Gender: M    Dep No: 00    ID No:  
 Account: DEMO, D MR    Account No: 3    Tel No:    Fax No:  
 Medical Aid: PRIVATE PATIENT SEP    Member No:    Main Mem.: MR D DEMO

Date	Type	Code	Description	Ref	Amount	Med Aid Amount	Patient Amount
01-Aug-2022	Bill	1241	X-RAY SCREE...		50.60	0.00	50.60
01-Aug-2022	Bill	0201	PANADO 500M...		25.97	0.00	25.97
01-Aug-2022	Bill	0201	TRAY ACCESS...		38.90	0.00	38.90
<b>Sub Total</b>					115.47	0.00	115.47
<b>Total</b>					115.47	0.00	115.47

Support number 0861 633 334

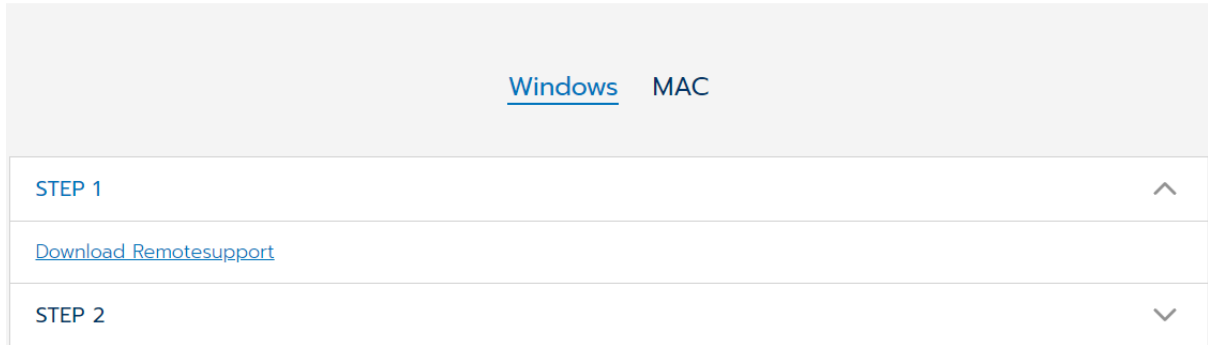


## Remote Support

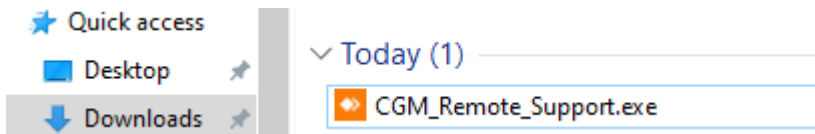
CGM AnyDesk download click on the following link: [Anydesk - General - cgm.com](http://Anydesk-General-cgm.com)

1. Select device and click on 'Download Remotesupport'

### CGM Remotesupport



2. Open the downloaded file 'CGM\_Remote\_Support.exe' file and install. This file will be in the downloads folder.



3. Our CGM Support staff will need the number shown under 'This Desk' in order to connect to your PC to provide assistance. This will show as a 6 digit number.

